

LANDPARK TECHNOLOGY

Providing state-of-the-art IT Asset Management IT Asset
Tracking and Help Desk software



3 GROUPS OF TOOLS AT YOUR DISPOSAL



Landpark Manager Asset Management

- Professional IT Assets Management Software

1



Landpark Inventory Inventory Tools

- Solution for your IT asset tracking needs

2



Landpark Helpdesk Service Desk

- Increase your reactivity by deploying your service desk with Landpark Helpdesk

3

Landpark technology

1

LANDPARK MANAGER

offers you a powerful and professional tool for an optimal management of your data processing systems.

2

LANDPARK HELPDESK

a service desk solution allowing you to manage any request for assistance any change, any intervention and any technical support.

3

LANDPARK INVENTORY

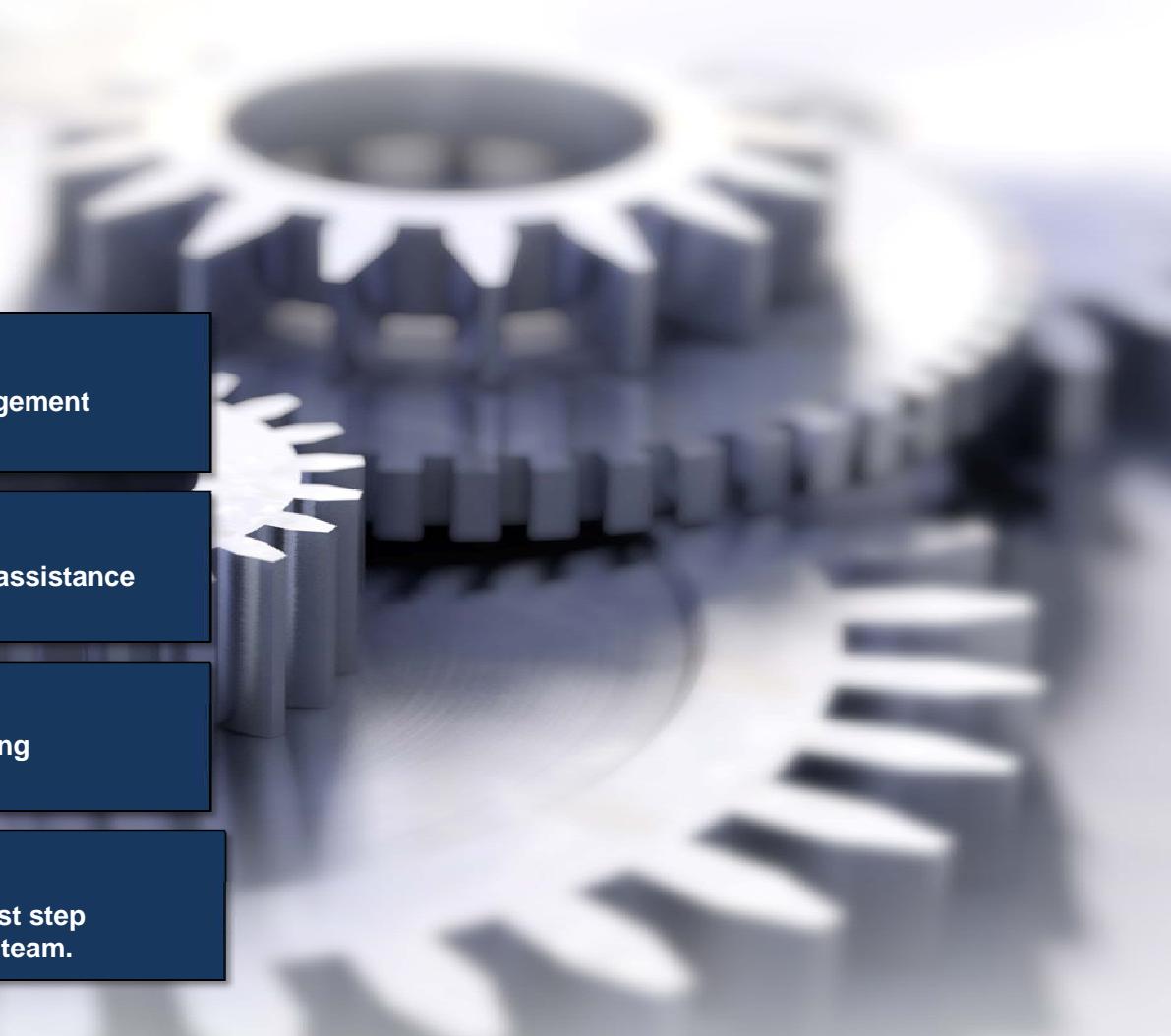
quickly estimate your data processing systems before considering their evolution.

4

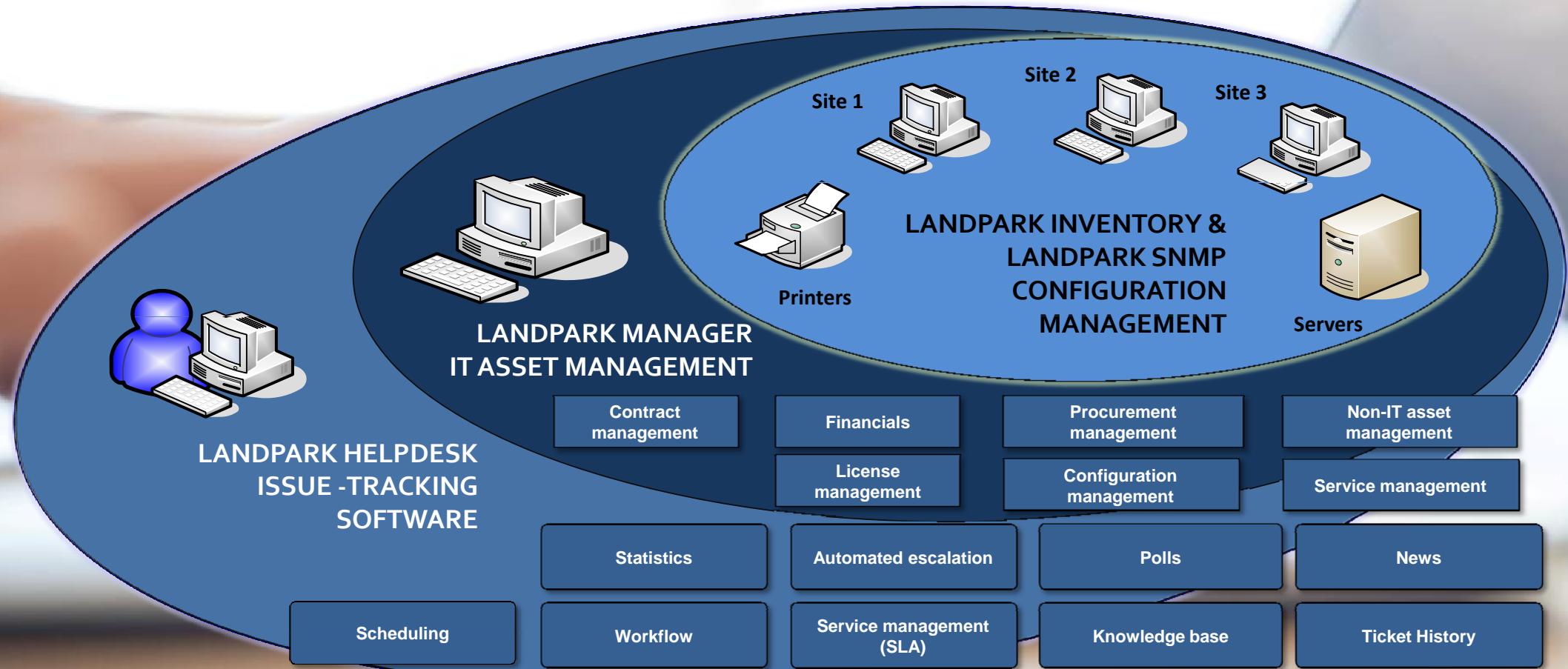
QUALITY AND TRAINING

the quality of our audits, technical support and training is the first step toward developing a reliable and efficient relationship with your team.

With an expertise and a know-how recognized by thousands of accounts, the quality of our Landpark management tools allows IT managers the most exhaustive and precise vision for their data-processing needs.



The complete management cycle of your IT assets



- 
- A close-up photograph of a middle-aged man with grey hair, smiling warmly at the camera. He is wearing a light blue, long-sleeved button-down shirt. His right hand is visible, holding a white smartphone. The background is blurred, showing what appears to be an office or professional setting.
- 1 LANDPARK INVENTORY
 - 2 LANDPARK SNMP
 - 3 LANDPARK MANAGER
 - 4 LANDPARK ACTIVE DIRECTORY
 - 5 LANDPARK HELPDESK

LANDPARK SOFTWARE

1

IT ASSET TRACKING NEEDS WITH LANDPARK INVENTORY



**Expertise and know-how
from thousands of users**

LANDPARK INVENTORY

Landpark Inventory allow you to reduce significantly your management costs



Being successful rapidly with your inventorying - to improve the productivity by knowing the composition of each PC – equipments to be replaced.

To control well as possible costs related to workstations and to review your budget by knowing the real needs for evolution.

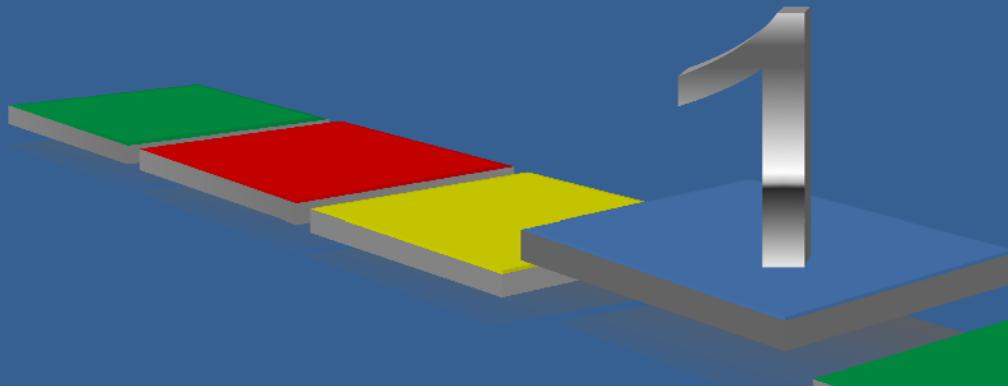
To identify the equipment and the software too much expensive and to optimize your hardware and software equipments as well as possible to anticipate the evolutions.

To adjust your purchase policy and to authorize a better control of operation costs for strategic choices.

To reduce helpdesk costs and to facilitate software licenses management.

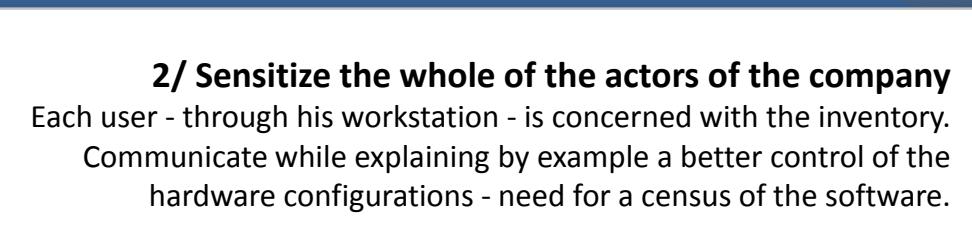
Landpark Inventory enables you to better know the hardware, software and network of your data-processing systems. You will optimize resources management and will effectively manage the changes while anticipating the evolutions.

Steps for a successful inventory with Landpark Inventory



1/ Equipments to inventory

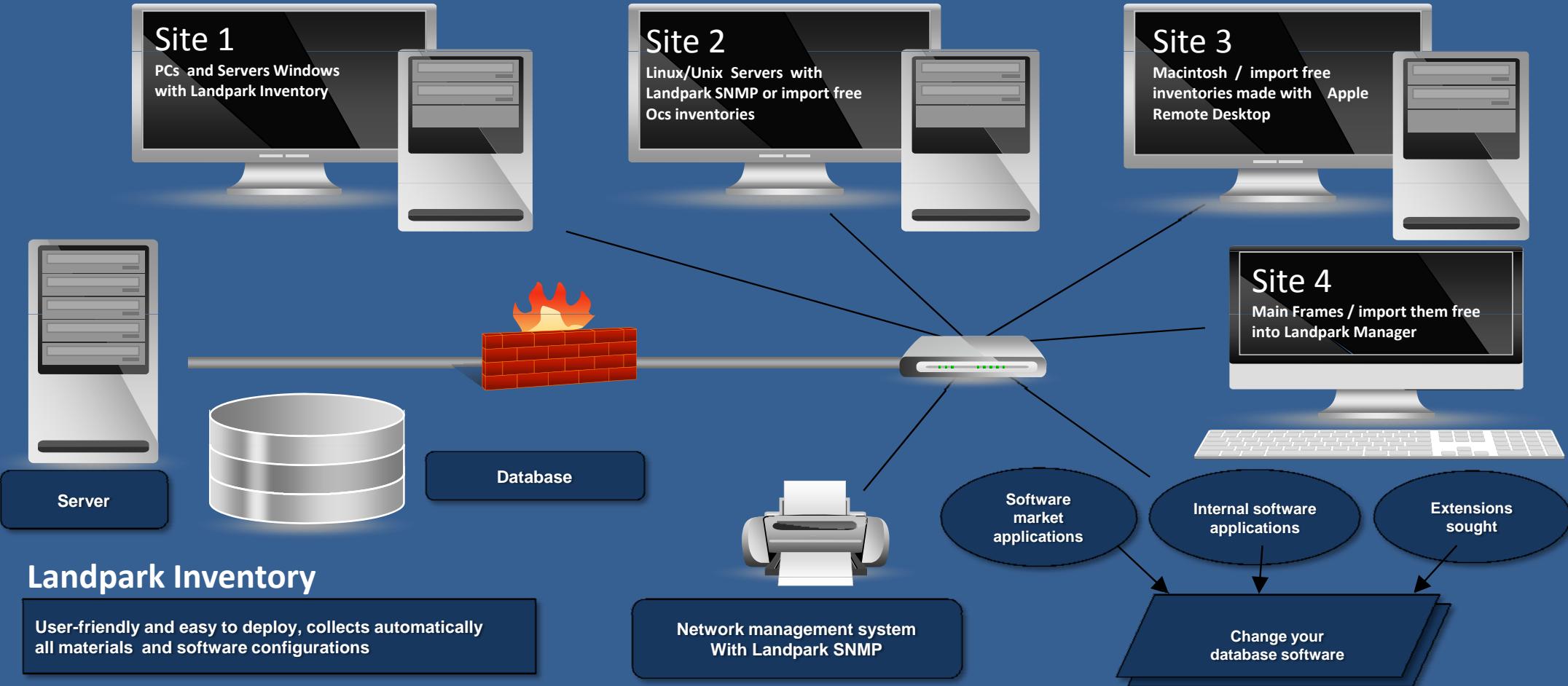
You must have a technical overview of your data processing systems, i.e. to realize as well as possible an inventory within your company with a precise definition of the objects to be inventoried. After having established the exhaustive list of your materials, you should choose the best tool of inventory corresponding to the requirements of your company.



By ensuring a precise inventory in real time, Landpark Inventory allowed many companies to reduce significantly their management costs.

LANDPARK INVENTORY

Automatic cross-network inventories



Landpark Inventory

Automatic cross-network inventories

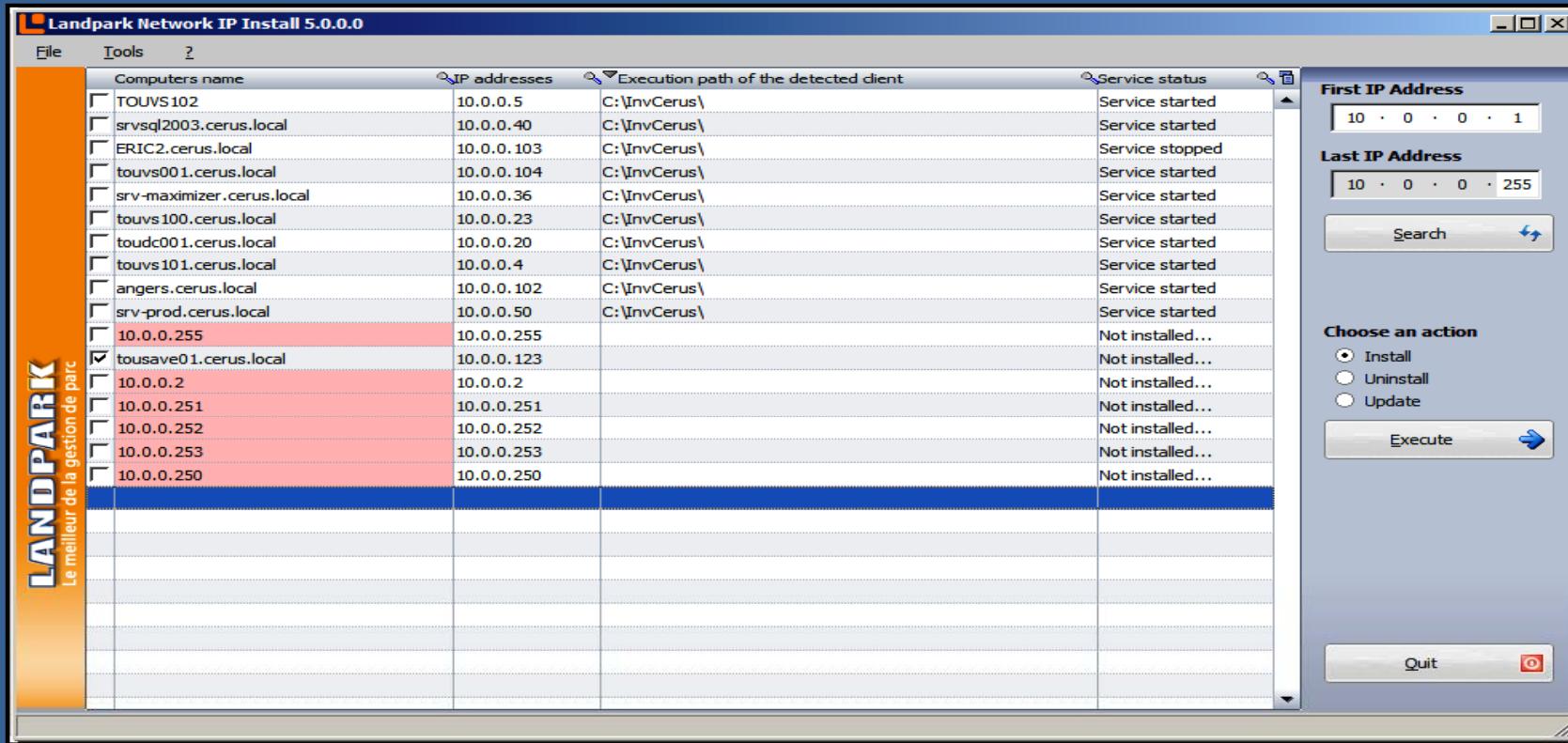
The screenshot shows the Landpark Management Console interface. On the left, there's a sidebar with the 'LANDPARK' logo and the tagline 'Le meilleur de la gestion de parc'. The main window has tabs for 'Clients', 'Selection', and '?'. Below the tabs is a toolbar with icons for search, refresh, and other functions. The 'Clients List' tab is active, displaying a table of client information. The table columns include Client name, IP, Group, Type, Version, State, Last connection, Inventory, Last inventory, Next inventory, Schedule, Inventory Manager, and MAC Address. Most clients are listed as 'Disconnected' or 'Asked'. The 'Engines Settings' tab is open, showing various configuration options like Hardware Inventory, Software Inventory, and Options of Internal code. A dropdown menu under 'Options of Internal code' is expanded, showing choices like 'Use the computer's network name' and 'Use the MAC address of the computer'. At the bottom of the console, it says 'Console connected.' and shows statistics: 'Number of Clients : 35/35', 'Available: 1', and 'Offline: 34'.

- Use IP console to manage and run inventory operations remotely.

- Complete visibility of all your PC(s).
- Automatically collect hardware software and network information.

Landpark Inventory

Network IP Install



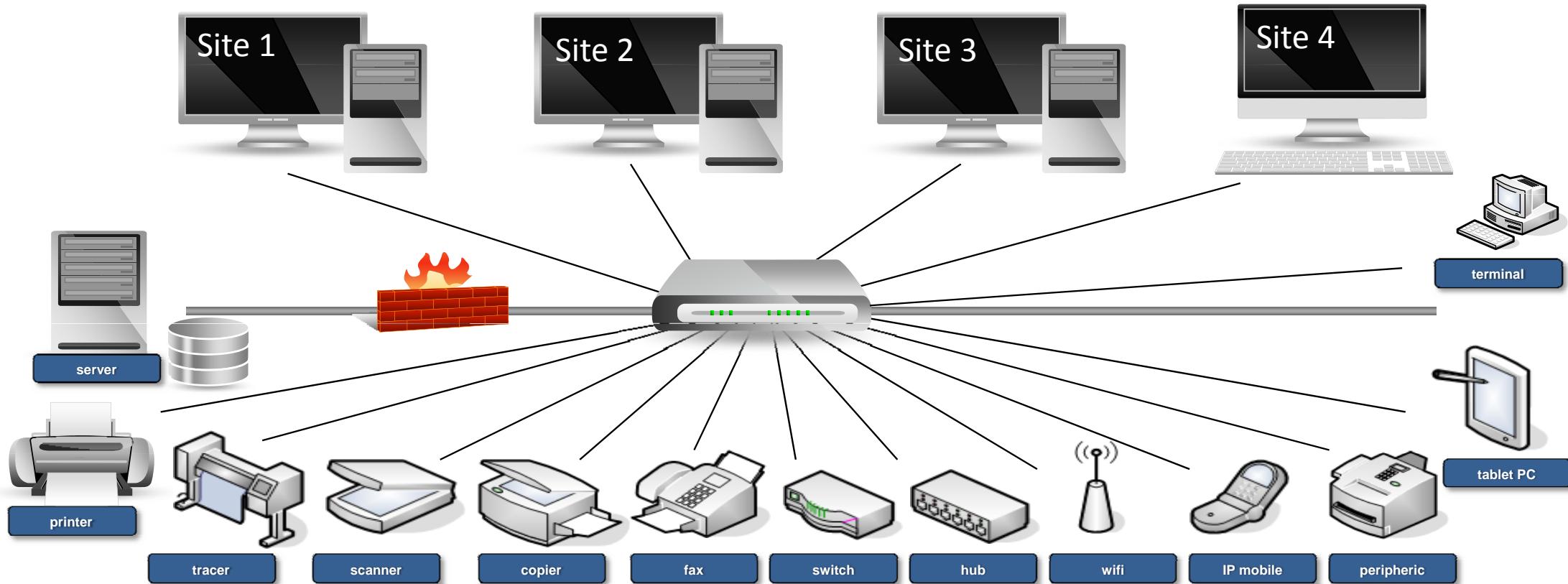
- You can alternatively use DolInventory this executable allows you to launch inventory operations on client computers via a connection script without having to install the client/server modules.

- Landpark Network IP Install, quickly install Landpark agents throughout the network).

2

LANDPARK SNMP

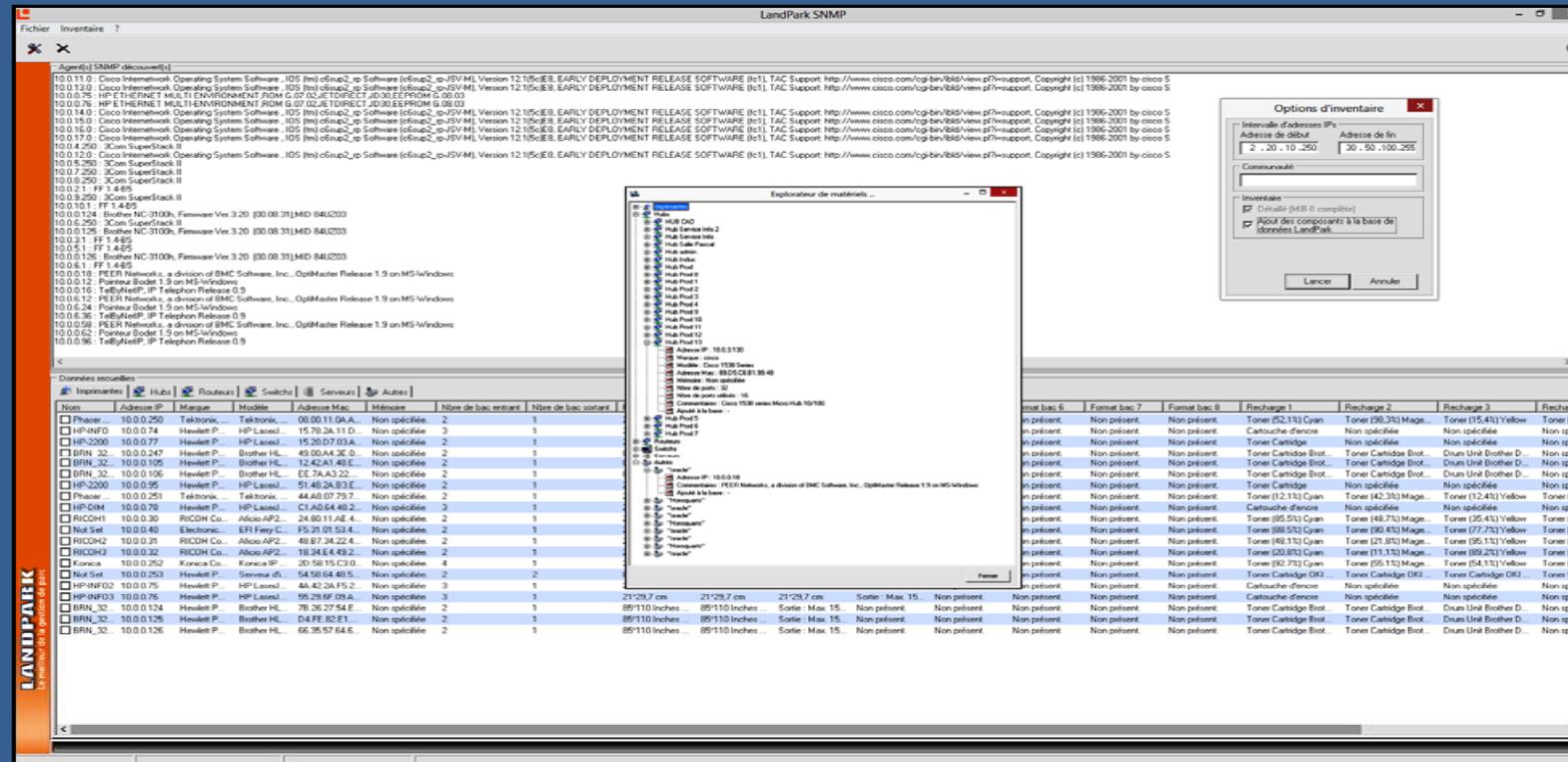
Ideal for fast and detailed analysis of your network elements



Carries out a complete inventory of the active elements of your network

Landpark SNMP

Complete inventory of the active elements of your network



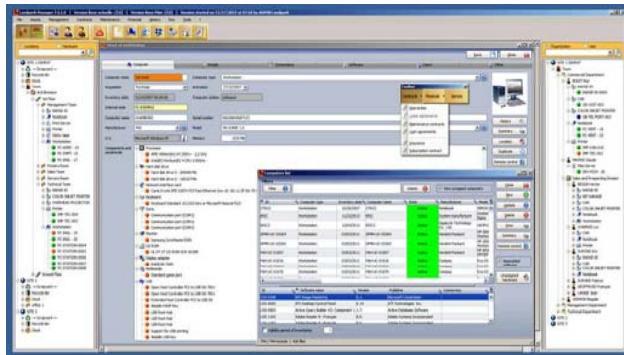
- Snmp device information is transparently collected: result files are analyzed exhaustively to produce an accurate summary of the devices that were detected.

- Landpark Snmp carries out a complete inventory of the active elements of your network (network printers print servers, hubs routers ...) and any other Snmp devices in order to retrieve precise configuration information.

3

IT ASSET MANAGEMENT WITH LANDPARK MANAGER

Control, manage and maximize
your company's IT assets



LANDPARK MANAGER

Steps for a successful implementation with Landpark Manager



All activities relating to the management of your data-processing system have a cost. An accurate checking of those costs is thus essential.

The costs of acquisition of your workstations represent more than 50% of the total cost in computer equipment without speaking about maintenance and support costs.

The purchase price becomes often secondary compared to the cost of exploitation. A PC can cost five times more expensive to maintain than to buy.

Using an asset management software presents many advantages to solve support maintenance and acquisition costs.

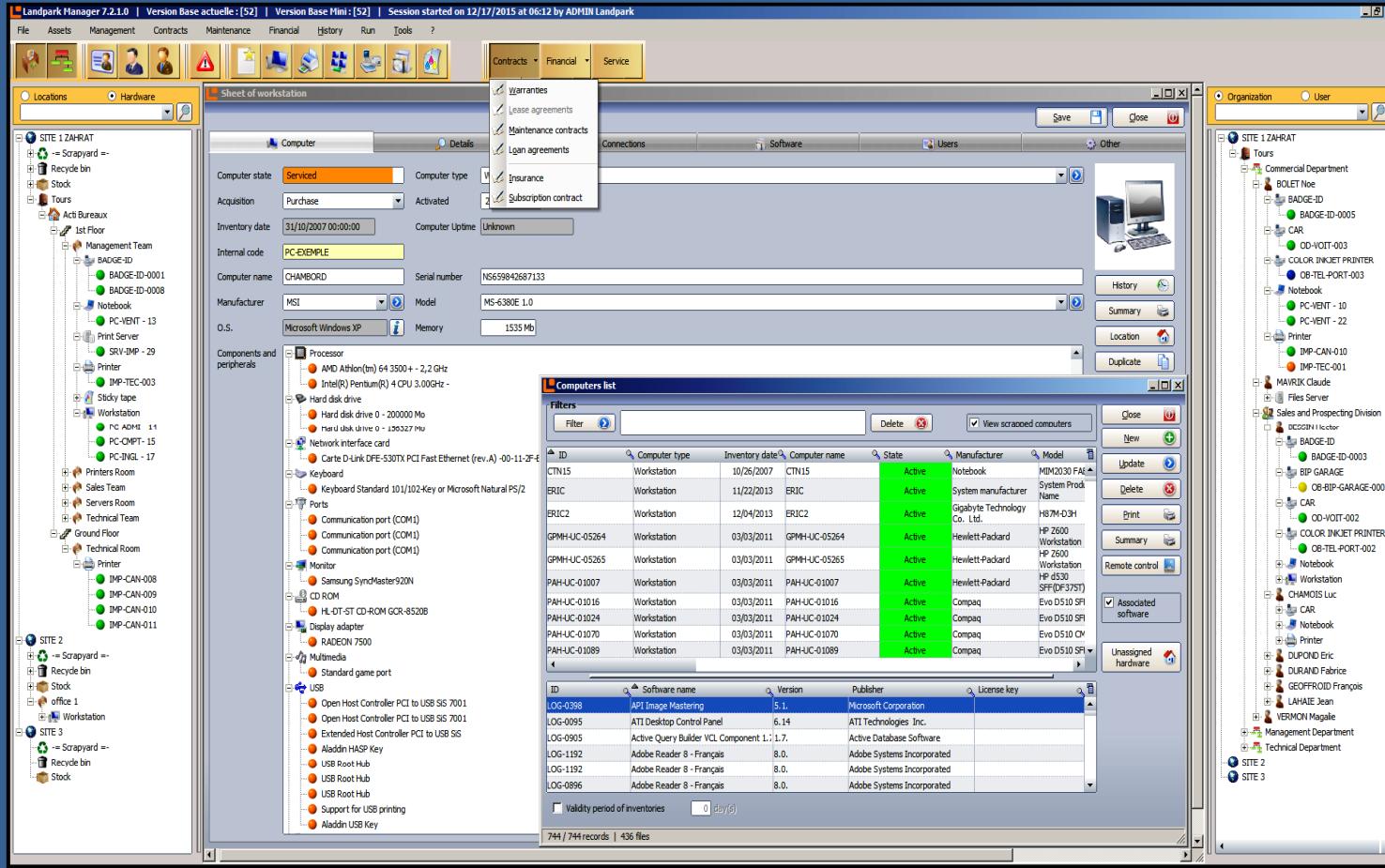
Companies which succeed consider data processing management like a strategy aiming to reduce total costs inherent in their workstations' exploitation.

The success of your projects will depend largely on the choice of quality tools.

A quick return on investment and a better productivity profit with Landpark

LANDPARK MANAGER

Controlling, managing and maximizing your company's assets



- An efficient and professional tool that efficiently manages your IT assets.
- Ensures better control over your IT resources.
- Assists you effectively in the decision-making process.
- A genuine and ideal monitoring tool that gathers detailed information about your hardware, software and corporate networks.

LANDPARK MANAGER

Managing your PCs

- To acces any PCs and software associated.
- State : active, serviced in stock, on loan maintenance pending deployment.
- To access distant PC directly from an object or list.
- To have a full summary of any PC.

Computers list *

Filters

View scrapped computers

Associated software

Unassigned hardware

ID	Computer type	Inventory date	Computer name	State	Manufacturer	Model	Serial number	Login name	RAM	Operating system
PC-INGL - 19	Workstation	10/23/2007	PC-INGL - 19	Serviced	MSI	MS-6380E 1.0	NS659842687133	cblanloeil	512	Microsoft Windows XP
PC-EXAMPLE	Workstation	10/31/2007	CHAMBORD	Serviced	MSI	MS-6380E 1.0	456456513289	cblanloeil	512	Microsoft Windows XP
PC-STATION-0005	Workstation	10/25/2007	PC-STATION-0005	Serviced	MSI	MS-6380E 1.0	321213132123	cblanloeil	512	Microsoft Windows XP
PC-VENT - 24	Notebook	10/29/2007	PC-VENT - 24	Maintenance	MSI	Evo D510 SFF	CZB313289N	LEBARBU	256	Microsoft Windows XP
PAH-UC-01219	Workstation	03/03/2011	PAH-UC-01219	Active	Compaq	Evo D510 CMT	6532KHN82K05R	meteo_U	1 024	Microsoft Windows XP
PAH-UC-01244	Workstation	03/03/2011	PAH-UC-01244	Active	Compaq	TECRA S2	Y5180743G	brunentd	512	Microsoft Windows XP
PAH-UC-01279	Workstation	03/03/2011	PAH-UC-01279	Active	TOSHIBA	Evo D510 SFF	CZB3131K3M	Administrateur	256	Microsoft Windows XP
PAH-UC-01093	Workstation	03/03/2011	PAH-UC-01093	Active	Compaq	Evo D510 SFF	CZB313289L	INSTALL	1 024	Microsoft Windows XP
PAH-UC-01194	Workstation	03/03/2011	PAH-UC-01194	Active	Compaq	Evo D510 SFF	CZB3130JB	VALLIN	256	Microsoft Windows XP
PAH-UC-01089	Workstation	03/03/2011	PAH-UC-01089	Active	Compaq	Evo D510 SFF	CZB3130JB	ebesseyre	4 096	Microsoft Windows XP
ERIC	Workstation	11/22/2013	ERIC	Active	Gigabyte Technology Co., Ltd.	H87M-D3H	To be filled by O.E.M.	ebesseyre	8 192	Microsoft Windows 7 Pr
ERIC2	Workstation	12/04/2013	ERIC2	Active	Compaq	Evo D510 SFF	CZB313289R	METDEV	256	Microsoft Windows XP
PAH-UC-01236	Workstation	03/03/2011	PAH-UC-01236	Active	Compaq	Evo D510 SFF	CZB3131K3R	port2000quali	256	Microsoft Windows XP
PAH-UC-01096	Workstation	03/03/2011	PAH-UC-01096	Active	Compaq	HP Z600 Workstation	CZC10405W	gilletta	4 098	Microsoft Windows XP
GPMH-UC-05265	Workstation	03/03/2011	GPMH-UC-05265	Active	Hewlett-Packard					

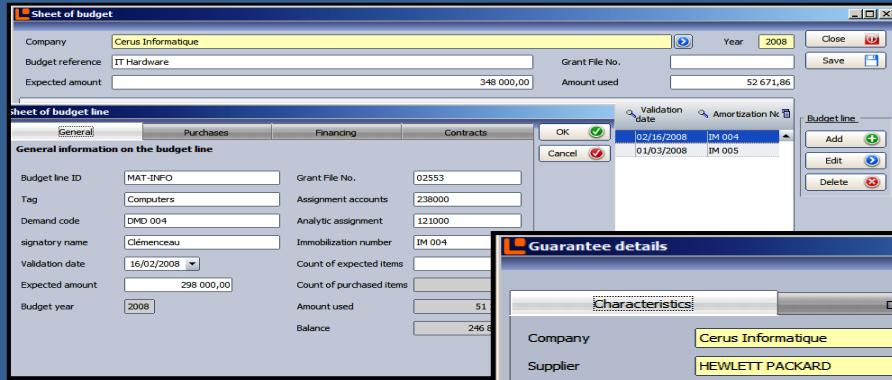
ID	Software name	Version	Publisher	License key
LOG-0398	API Image Mastering	5.1.	Microsoft Corporation	
LOG-0095	ATI Desktop Control Panel	6.14	ATI Technologies Inc.	
LOG-0905	Active Query Builder VCL Component 1.7.9.15 Standard Edit	1.7.	Active Database Software	
LOG-0896	Adobe Reader 8 - Français	8.0.	Adobe Systems Incorporated	
LOG-1192	Adobe Reader 8 - Français	8.0.	Adobe Systems Incorporated	
LOG-0349	Afficheur de l'album Windows	5.1.	Microsoft Corporation	
LOG-0457	Analyseur de clip RDP	5.1.	Microsoft Corporation	
LOG-0064	Animation Shop	3.00	Jasc Software Inc.	
LOG-0064	Animation Shop	3.00	Jasc Software Inc.	
LOG-0454	Annuaire téléphonique d'accès distant	5.1.	Microsoft Corporation	
LOG-0892	Apache HTTP Server 2.2.4	2.2.	Apache Software Foundation	
LOG-0675	Applet du jeu Solitaire	5.1.	Microsoft Corporation	
LOG-0338	Application Layer Gateway Service	5.1.	Microsoft Corporation	
LOG-0298	Application MFC WORDPAD	5.1.	Microsoft Corporation	
LOG-0298	Application MFC WORDPAD	5.1.	Microsoft Corporation	

Validity period of inventories

744 / 744 records | 430 files

LANDPARK MANAGER

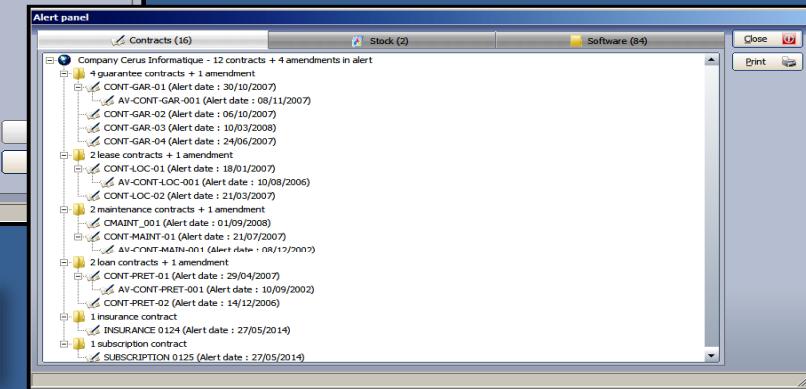
Managing your contracts and alerts



- Manages your budgets.



- Alert panel by email for all your contracts.



LANDPARK MANAGER

Managing your users

- Manage all your users and their assignment to items.
- Assignment to IT items.
- Assignment to shared printers.
- Assignment to non-IT items.

User information

Initials	Last name	First name	Title/Position	Phone	Fax	Email	Cell phone	User Mail	Email password	Organization
MC	MAVRIK	Claude	Technician	02 47 85 86 30	02 47 85 86 30	c.mavrik@cerus.net	06 30 12 90 74			SITE 1 ZAH RAT \ Tours \
VM	VERMON	Magalie	Technician	02 47 85 86 86	02 47 85 86 86	m.vermon@cerus.net	06 30 22 27 54			SITE 1 ZAH RAT \ Tours \
BN	BOLET	Noe	Network Engineer	02 47 85 86 87	02 47 85 86 87	n.bolet@cerus.net	06 30 60 98 88			SITE 1 ZAH RAT \ Tours \
BH	BESSIN	Hector	Technical Sales	02 47 85 86 66	02 47 85 86 66	h.bessin@cerus.net	06 30 26 46 18			SITE 1 ZAH RAT \ Tours \
DE	DUPOND	Eric	Technical Sales	02 47 85 86 20	02 47 85 86 20	e.dupond@cerus.net	06 30 53 10 97			SITE 1 ZAH RAT \ Tours \
LJ	LAHAIÉ	Jean	Technical Sales	02 47 85 86 27	02 47 85 86 27	j.lahiae@cerus.net	06 30 18 67 44			SITE 1 ZAH RAT \ Tours \
GF	GEOFFROID	François	Technical Sales	02 47 85 86 32	02 47 85 86 32	f.geoffroid@cerus.net	06 30 10 88 63			SITE 1 ZAH RAT \ Tours \
DF	DURAND	Fabrice	Technical Sales	02 47 85 86 32	02 47 85 86 32	f.durand@cerus.net	06 30 39 11 65			SITE 1 ZAH RAT \ Tours \
CL	CHAMOIS	Luc	Technical Sales	02 47 85 86 69	02 47 85 86 69	l.chamois@cerus.net	06 30 74 51 39			SITE 1 ZAH RAT \ Tours \
NM	NOURGAT	Michel	Technical Sales	02 47 85 86 70	02 47 85 86 70	m.nourgat@cerus.net	06 30 20 61 40			SITE 1 ZAH RAT \ Tours \
LK	LUINE	Kevin	Researcher	02 47 85 86 39	02 47 85 86 39	k.luine@cerus.net	06 30 57 61 34			SITE 1 ZAH RAT \ Tours \
DO	DUROC	Oscar	Accountant	02 47 85 86 95	02 47 85 86 95	o.duroc@cerus.net	06 30 55 42 45			SITE 1 ZAH RAT \ Tours \
BF	BARAL	Fabien	Secretary	02 47 85 86 39	02 47 85 86 39	f.baral@cerus.net	06 30 53 15 36			SITE 1 ZAH RAT \ Tours \
WL	WINCH	Largo	Technical Sales	02 47 85 86 98	02 47 85 86 98	l.winch@cerus.net	06 30 37 29 35			SITE 1 ZAH RAT \ Tours \
GD	GUIDOU	Daniel	Network Engineer	02 47 85 86 49	02 47 85 86 49	d.guidou@cerus.net	06 30 49 35 50			SITE 1 ZAH RAT \ Tours \
VC	VOLLE	Céline	Technician	02 47 85 86 52	02 47 85 86 52	c.volle@cerus.net	06 30 97 23 12			SITE 1 ZAH RAT \ Tours \
AL	ADMIN	Landpark	Landpark Administrator	02 47 85 86 39	02 47 85 86 39	helpdesk@cerus.net	06 30 64 52 95			SITE 1 ZAH RAT \ Tours \
TD	TIBIER	Dominique	Developer	02 47 85 86 90	02 47 85 86 90	d.tibier@cerus.net	06 30 19 81 13			SITE 1 ZAH RAT \ Tours \
BF	BOULEAU	Fabrice	Developer	02 47 85 86 11	02 47 85 86 11	f.bouleau@cerus.net	06 30 90 33 23			SITE 1 ZAH RAT \ Tours \
GO	GENTIL	Olivier	Developer	02 47 85 86 58	02 47 85 86 58	o.gentil@cerus.net	06 30 53 74 86			SITE 1 ZAH RAT \ Tours \

Hardware type	ID	Family	Manufacturer	Model
Computer	SRV-FICH - 26	Files Server	MSI	MS-6380E 1.0
Computer	SRV-DONN - 27	Data Server	MSI	MS-6380E 1.0
Computer	SRV-IMP - 28	Data Server	MSI	MS-6380E 1.0
Computer	SRV-IMP - 29	Print Server	MSI	MS-6380E 1.0
Non-IT asset	OB-TEL-PORT-006	Cell Phones	APPLE	IPHONE 6
Non-IT asset	OB-TEL-PORT-008	Cell Phones	APPLE	IPHONE 6

28 records

Close (X) New (+) Update (U) Delete (X) Print (P) Deactivated users View associated hardware Print related hardware

LANDPARK MANAGER

Managing your software and alerts

Inventory software reference database

Notes:
The "file name" field is required for 32-bit software inventories, DLLs and ActiveX components.
For 64-bit software inventories, .dll or .exe file names are required.
You may change the description field for 32-bit applications that are detected by the inventory engine.

Filters: Show unhidden software Show hidden software Show shared software

File name	Description	Version	Size (Kb)
offdiag.exe	Microsoft Office Diagnostics		
offdiag.exe_0001	Microsoft Office Diagnostics		
msoenv.exe	Microsoft Office Document Imaging		
mspnscan.exe	Microsoft Office Document Scanning App		
dsmem.exe	Microsoft Office Document Update Utility		
excelconv.exe	Microsoft Office Excel		
excconv.exe	Microsoft Office Excel		
actconv.exe	Microsoft Office Word		
frontapp.exe	Microsoft Office FrontPage		
vfpres.exe	Microsoft Office FrontPage Corporate Presence		
vfpdb.exe	Microsoft Office FrontPage Database Interface		
vfdic.exe	Microsoft Office FrontPage Discussion Wizard		
vfiform.exe	Microsoft Office FrontPage Form Wizard		
msimpor.exe	Microsoft Office FrontPage Import Wizard		
groove.exe	Microsoft Office Groove		
infopath.exe	Microsoft Office InfoPath		
reform.exe	Microsoft Office InfoPath Form Template		
oice.exe	Microsoft Office Integrated Converter Environment		
officeinsignin.exe	Microsoft Office Live Add-In Sign-in		
display.exe	Microsoft Office Multi-Msi ActiveDirectory Deployment		
oneline.exe	Microsoft Office OneNote		
onelevn.exe	Microsoft Office OneNote Privilege Elevation		

5585 on 5627 records

Software list

Filter: Company: All Family: A

Internal code	Software family	Software	Licenses used	Licenses purchased	Version	Publisher	Executable file	Executable size
LOG-0120	MICROSOFT	Microsoft Graphics	8	79	7.11	Microsoft Corporation	sqldbreg2.exe	924
LOG-0134	MICROSOFT	Microsoft Management	6	54	4.0	Microsoft Corporation	author.exe	16
LOG-0158	MICROSOFT	Microsoft Office	9	94	11.0	Microsoft Corporation	msohmed.exe	54
LOG-0192	MICROSOFT	Microsoft Office	7	3	7.10	Microsoft Corporation	bistro32.exe	284
LOG-0265	MICROSOFT	Microsoft Visual C++ Compiler Name Undecorator	12	78	13.10	Microsoft Corporation	uniname.exe	7
LOG-0599	MICROSOFT	Microsoft® Script .NET Compiler	6	6	7.0	Microsoft Corporation	jsc.exe	40
LOG-0283	MICROSOFT	Microsoft® Macro Assembler	16	96	7.10	Microsoft Corporation	ml.exe	404
LOG-0287	MICROSOFT	Microsoft Resource Compiler	9	49	5.2	Microsoft Corporation	rc.exe	32
LOG-0239	MICROSOFT	Microsoft SoapTools Utility	10	28	1.1	Microsoft Corporation	soapuds.exe	15
LOG-0288	MICROSOFT	Microsoft RSVP	8	0	5.1	Microsoft Corporation	rsvp.exe	130
LOG-0041	MICROSOFT	Microsoft Office Word	10	86	11.0	Microsoft Corporation	word.exe	11750
LOG-0040	MICROSOFT	Microsoft Office Access	5	59	11.0	Microsoft Corporation	msaccess.exe	6472
LOG-0159	MICROSOFT	Microsoft Office Publisher	9	68	11.0	Microsoft Corporation	mpg3.exe	5546
LOG-1052	MICROSOFT	Microsoft Office Excel	15	87	12.0	Microsoft Corporation	excel.exe	17473
LOG-0328	MICROSOFT	Microsoft Office Excel	9	88	11.0	Microsoft Corporation	excelc.exe	9827
LOG-0191	MICROSOFT	Microsoft Spy ++ 7.1	10	75	7.10	Microsoft Corporation	spyc.exe	504
LOG-0220	MICROSOFT	Microsoft SQL Server 2000 Windows CE Edition	8	90	0.00	Microsoft Corporation	sqlce20sp1cpk1.exe	13031
LOG-0221	MICROSOFT	Microsoft SQL Server 2000 Windows CE Edition versi	10	86	2.00	Microsoft Corporation	sqlce20sp1.exe	48
LOG-0137	MICROSOFT	Microsoft Personal Folders ScanRepair Utility	11	77	11.0	Microsoft Corporation	scriptpar.exe	43
LOG-1053	MICROSOFT	Microsoft Office Word	13	98	12.0	Microsoft Corporation	word.exe	339
LOG-0176	MICROSOFT	Microsoft SQL Server Active Directory Helper Servi	8	92	2000.00	Microsoft Corporation	sqladph.exe	65
LOG-0734	MICROSOFT	Microsoft Out of Box Experience	7	38	5.1	Microsoft Corporation	msobee.exe	28
LOG-0047	MICROSOFT	Microsoft Outlook Express	7	48	6.00	Microsoft Corporation	msmex.exe	56
LOG-0160	MICROSOFT	Microsoft Query	6	45	11.0	Microsoft Corporation	mqry32.exe	623
LOG-0079	MICROSOFT	Microsoft Office Word	14	23	9.0	Microsoft Corporation	winword.exe	8620
LOG-0458	MICROSOFT	Microsoft Remote Desktop TS/RDP Session Add-In	9	6	5.1	Microsoft Corporation	rdaddn.exe	12
LOG-0155	MICROSOFT	Microsoft Office Document Update Utility	12	66	11.0	Microsoft Corporation	dum.exe	96
LOG-0067	MICROSOFT	Microsoft Office Excel	8	20	9.0	Microsoft Corporation	excel.exe	7000
LOG-0261	MICROSOFT	Microsoft® Linker Stub	7	29	7.10	Microsoft Corporation	lb.exe	5
LOG-0118	MICROSOFT	Microsoft Office 2003 component	8	89	11.0	Microsoft Corporation	smartinstall.exe	12

1188 records

formatique	Software family	Version	7.01Qed																			
02	Size	1208.379																				
007	State	In stock																				
48	Acquisition	Purchase																				
	Licenses used	9	Computer scrapped	0																		
<table border="1"> <tr> <td>ID of computer</td> <td>License state</td> </tr> <tr> <td>SRV-IMP - 29</td> <td>Active</td> </tr> <tr> <td>PC-VENT - 24</td> <td>Active</td> </tr> <tr> <td>SRV-DONN - 28</td> <td>Active</td> </tr> <tr> <td>PC-VENT - 10</td> <td>Active</td> </tr> <tr> <td>SRV-FITCH - 26</td> <td>Active</td> </tr> <tr> <td>PC-CMPT - 15</td> <td>Active</td> </tr> <tr> <td>SRV-DONN - 28</td> <td>Active</td> </tr> <tr> <td>PC-IMP - 10</td> <td>Active</td> </tr> </table>					ID of computer	License state	SRV-IMP - 29	Active	PC-VENT - 24	Active	SRV-DONN - 28	Active	PC-VENT - 10	Active	SRV-FITCH - 26	Active	PC-CMPT - 15	Active	SRV-DONN - 28	Active	PC-IMP - 10	Active
ID of computer	License state																					
SRV-IMP - 29	Active																					
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SRV-DONN - 28	Active																					
PC-VENT - 10	Active																					
SRV-FITCH - 26	Active																					
PC-CMPT - 15	Active																					
SRV-DONN - 28	Active																					
PC-IMP - 10	Active																					
<table border="1"> <tr> <td>Add</td> <td>Edit</td> <td>Transfer</td> <td>Delete</td> </tr> </table>					Add	Edit	Transfer	Delete														
Add	Edit	Transfer	Delete																			

- List of all your software licenses.
- Manage all your software licenses.

- Alerts panels by email displaying unauthorized software.

LANDPARK MANAGER

Managing your orders

- Manages partial and global purchase orders.
- A complete solution to manage your IT and non-IT purchase orders.

Sheet of order *

Company	Cerus Informatique	Close					
Order date	05/05/2016	Purchase order 12528					
Signer	UZAN	Save					
Supplier	DELL COMPUTER MONTPELLIER	Print					
Address		Billing address					
<input checked="" type="checkbox"/> Delivered same address		<input checked="" type="checkbox"/> Billed same address					
Name	UZAN	Name UZAN					
Address	Acti Bureau 1 - 116 rue Ronsard	Address Acti Bureau 1 - 116 rue Ronsard					
ZIP code	37100 TOURS	ZIP code 37100 TOURS					
Comments							
Product reference	Designation	Quantity	Unit amount before tax	Tax (%)	Total amount before tax	Discount %	
Complete configuration	Complete configuration	1	2 100,00	19,60	2 100,00	0,00	
HARD DISK DRIVE	HARD DISK DRIVE	1	85,49	19,60	85,49	0,00	
Keyboard 001	Special Internet Keyboard	1	10,00	19,60	10,00	0,00	
PROCESSORS ATHLON	PROCESSORS ATHLON	1	150,00	19,60	150,00	0,00	
Complete configuration 001	Complete configuration	1	1 500,00	19,60	1 500,00	0,00	
							Total before tax 3 845,4900
							Total after tax 4 599,2060

Lines

Add

Fees

Edit

Delete

LANDPARK MANAGER

Create new object categories and manage free non-IT assets



Phone subscription

Accessory

Alarm

Camera

Cupboards

Automat

IP Badge reader

Battery

Wifi terminals

Office and any Furniture

Cable-making

Communications card

PCMCIA card

Charger

USB key

Switches

Access control

Fire detection alarms

Tablet PC

Tracer

Fax

Firewall

GPS

GSM

Reader memory board

ZIP JAZZ reader

Typewriter

Memories

Modem

PABX

PDA

Pocket PC

Rack

Scanner

Standard

Switch

Video Projector, etc...

- This list of various Non-IT items is just one example of other objects managed by our customers. You can import all kinds of different items and this without any limit.

LANDPARK MANAGER

Managing non-it assets and consumables

Assign consumables *

In stock Active

Catalog ID	Family	Designation	Number	Total amount	Date moved	Assign to	Assignment
CAT-CONS-001	Printer Paper	Printer Paper	1	6,00	10/27/2007	Office	SITE 1 ZAH RAT \ Tours \ Acti Bureaux \ 1st Floor \ Management Team
CAT-CONS-001	Printer Paper	Printer Paper	1	7,00	09/17/2007	Office	SITE 1 ZAH RAT \ Tours \ Acti Bureaux \ 1st Floor \ Management Team
CAT-CONS-001	Printer Paper	Printer Paper	1	8,00	09/25/2007	Office	SITE 1 ZAH RAT \ Tours \ Acti Bureaux \ 1st Floor \ Management Team
CAT-CONS-001	Printer Paper	Printer Paper	1	10,00	10/30/2007	Office	SITE 1 ZAH RAT \ Tours \ Acti Bureaux \ 1st Floor \ Management Team
CAT-CONS-001	Printer Paper	Printer Paper	1	14,00	10/18/2007	Office	SITE 1 ZAH RAT \ Tours \ Acti Bureaux \ 1st Floor \ Management Team
CAT-CONS-001	Printer Paper	Printer Paper	1	14,00	10/22/2007	Office	SITE 1 ZAH RAT \ Tours \ Acti Bureaux \ 1st Floor \ Sales Team
CAT-CONS-001	Printer Paper	Printer Paper	1	15,00	10/06/2007	Office	SITE 1 ZAH RAT \ Tours \ Acti Bureaux \ 1st Floor \ Management Team
CAT-CONS-001	Printer Paper	Printer Paper	1	15,00	10/23/2007	Office	SITE 1 ZAH RAT \ Tours \ Acti Bureaux \ 1st Floor \ Management Team
CAT-CONS-001	Printer Paper	Printer Paper	1	18,00	10/10/2007	Office	SITE 1 ZAH RAT \ Tours \ Acti Bureaux \ 1st Floor \ Sales Team
CAT-CONS-001	Printer Paper	Printer Paper	2	18,00	05/26/2014	Printer	SITE 1 ZAH RAT \ Tours \ Acti Bureaux \ 1st Floor \ Sales Team \ Printer \ IMP-CAN-114
CAT-CONS-001	Printer Paper	Printer Paper	2	24,00	05/26/2014	Utilisateur	SITE 1 ZAH RAT \ Tours \ Commercial Department \ Sales and Prospecting Division \ CHAMOIS Luc
CAT-CONS-002	Ink Cartridge	Black Ink Cartridge	1	25,00	05/26/2014	Non-IT asset	SITE 1 ZAH RAT \ Tours \ Acti Bureaux \ 1st Floor \ Sales Team \ CAR \ OD-VOTT-001
CAT-CONS-002	Ink Cartridge	Black Ink Cartridge	2	50,00	05/26/2014	Utilisateur	SITE 1 ZAH RAT \ Tours \ Commercial Department \ Sales and Prospecting Division \ CHAMOIS Luc

Consumables transferred between and Predefined period



Sheet of other asset *

Save Close

D.O. State	Active	Subfamily	Cell Phones
Acquisition	Purchase	Activated	05/04/2016
ID	OB-TEL-PORT-005	History	
Designation	Cell phone	Location	
Manufacturer	APPLE	Model	IPHONE 6
Comments	20 hours package comes with 3 batteries		

Additional Information Users Assigned consumables Toolbar

Label	Value	Contracts	Financial	Service
Budget Allocation	12025	Warranties		
Color	Carrying Case	Lease agreements		
Date of commissioning	Cell phone car kit	Maintenance contracts		
Date Received	12/06/2016	Loan agreements		
Identification	Small keyboard	Insurance		
Order Date	12485	Subscription contract		
Serial number	Hands-Free kit			

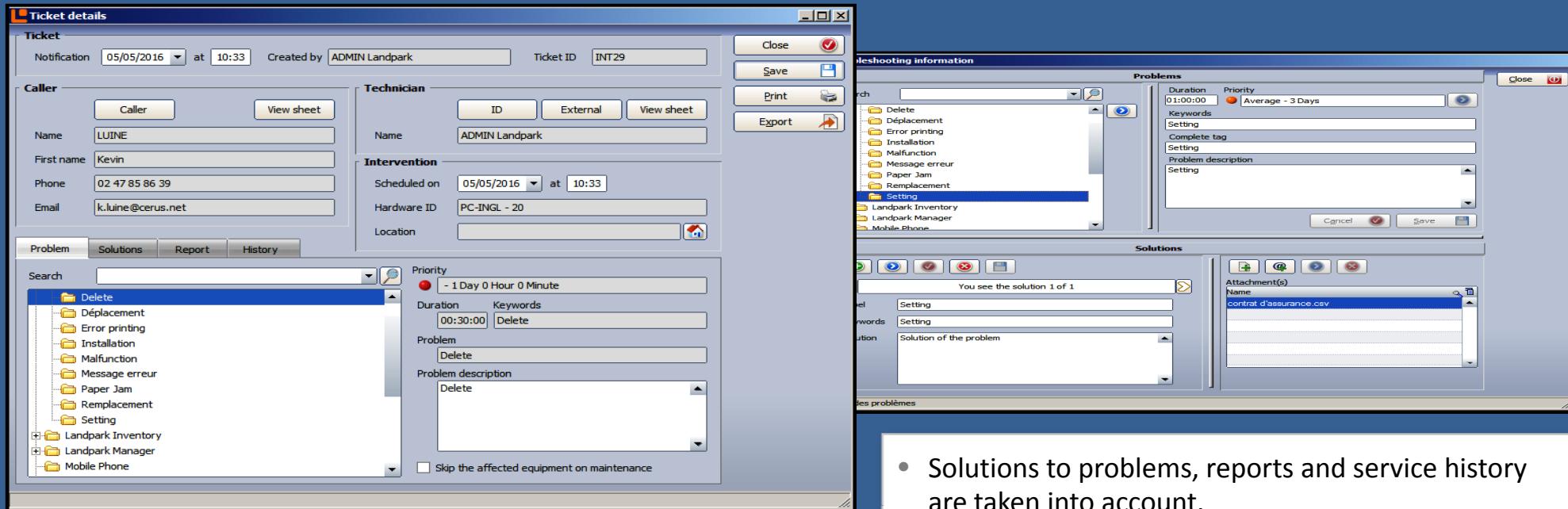


- Real-time tracking of your consumables: assignment, state (e.g in stock, in use).

- Create new object categories and manage non-IT assets at no additional cost with associated contracts and related maintenance operations.

LANDPARK MANAGER

Managing technical support



- Complete technical support management and remote control.

- Solutions to problems, reports and service history are taken into account.
- Technical database grouping together service times maintenance priorities multiple solutions and helpdesk ticket attachments.

LANDPARK MANAGER

Managing alerts

- Alert by email for all your contracts.
- Alert by email for all your software (whether in stock or in use).
- Alerts by email about unwanted software that was previously declared in your software database.
- Alerts by email about consumables that have reached a procurement.

Landpark Alerts - 05/26/2014 at 16:39
alertes@cerus.net (alertes@cerus.net) Ajouter le contact
À : ehh@cerus.net;

Landpark alerts of 05/26/2014 at 16:39

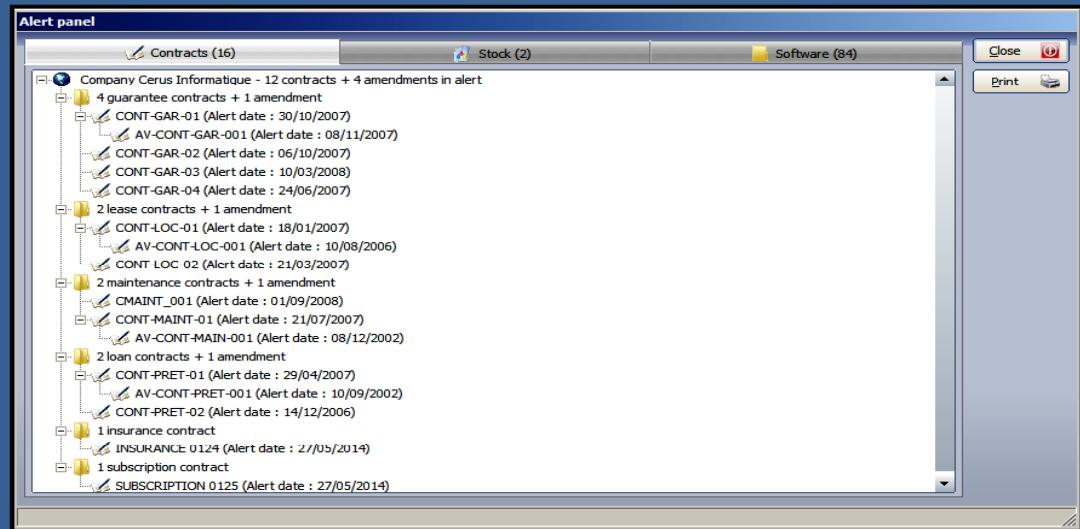
=====

- Guarantee contract (5)
CONT-GAR-01 - HEWLETT PACKARD - Expiration date:11/29/2007 (Alert date: 10/30/2007)
AV-CONT-GAR-001 - HEWLETT PACKARD - Expiration date:01/01/2008 (Alert date: 11/08/2007)
CONT-GAR-02 - RENAULT - Expiration date:11/05/2007 (Alert date: 10/06/2007)
CONT-GAR-03 - HEWLETT PACKARD - Expiration date:04/09/2008 (Alert date: 03/10/2008)
CONT-GAR-04 - DELL COMPUTER MONTPELLIER - Expiration date:07/24/2007 (Alert date: 06/24/2007)

- Lease contract (3)
CONT-LOC-01 - HEWLETT PACKARD - Expiration date:02/17/2007 (Alert date: 01/18/2007)
AV-CONT-LOC-001 - RENAULT - Expiration date:12/10/2006 (Alert date: 08/10/2006)
CONT-LOC-02 - HEWLETT PACKARD - Expiration date:04/20/2007 (Alert date: 03/21/2007)

- Maintenance contract (3)
CMaint_001 - DELL COMPUTER MONTPELLIER - Expiration date:10/01/2008 (Alert date: 09/01/2008)
CONT-MAINT-01 - HEWLETT PACKARD - Expiration date:08/20/2009 (Alert date: 07/21/2007)
AV-CONT-MAIN-001 - HEWLETT PACKARD - Expiration date:12/10/2001 (Alert date: 12/08/2002)

- Loan contract (3)
CONT-PRET-01 - SGTI - Expiration date:05/29/2007 (Alert date: 04/29/2007)
AV-CONT-PRET-001 - SGTI - Expiration date:12/10/2002 (Alert date: 09/10/2002)
CONT-PRET-02 - SGTI - Expiration date:01/13/2007 (Alert date: 12/14/2006)



Software with missing licenses (85)

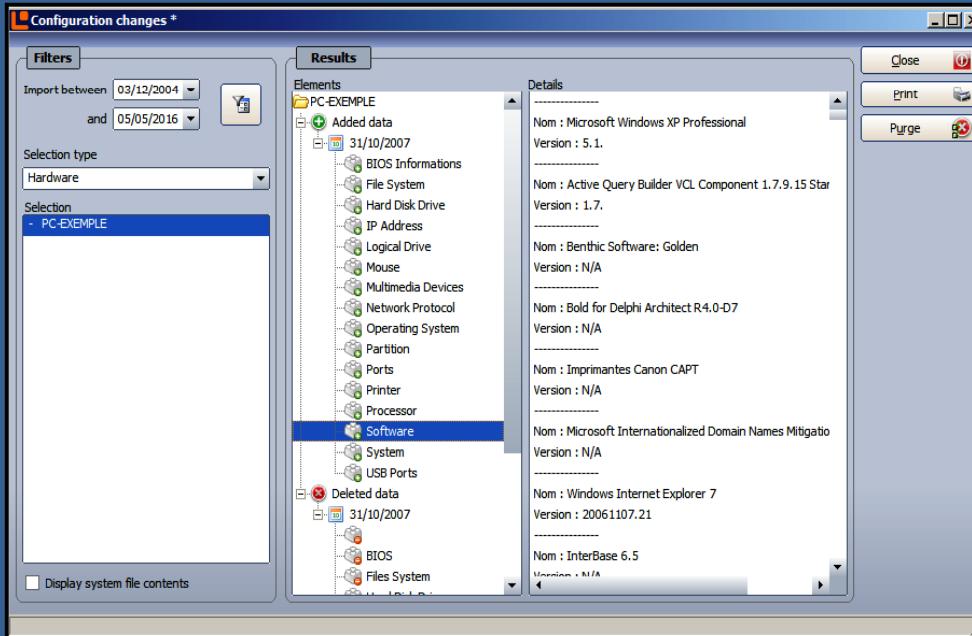
Adobe Reader 8 - Français - 8.0. - Number of missing licenses: 9
Afficheur de l'album Windows - 5.1. - Number of missing licenses: 11
Animation Shop - 3.0. - Number of missing licenses: 3
Application ERLOCK MFC - 7.10 - Number of missing licenses: 9
Boot Verify Application for Registry - 5.1. - Number of missing licenses: 2
Borland Delphi 7 - 7.0 - Number of missing licenses: 5
Correctif pour Windows Xp (KB914440) - 12 - Number of missing licenses: 2
Correctif Windows Xp - Kb8885836 - 20041028.17 - Number of missing licenses: 1
Correctif Windows Xp - Kb887472 - 20041014.16 - Number of missing licenses: 4
Correctif Windows Xp - Kb887472 - 20041014.16 - Number of missing licenses: 8
Correctif Windows Xp - Kb891781 - 20050110.16 - Number of missing licenses: 1
Delphi-32 Development Environment - 7.0. - Number of missing licenses: 3
Désinstallation du Service Pack Windows - 5.5. - Number of missing licenses: 4
DirectShow Setup Tool - 6.0.5 - Number of missing licenses: 11
DLL d'action personnalisé d'installation - 5.1. - Number of missing licenses: 4
DOS 5 File Compare Utility - 5.1. - Number of missing licenses: 1
Fichier de données de la zone - 1.2. - Number of missing licenses: 12
File System Conversion Utility - 5.1. - Number of missing licenses: 4
Gestion de parc Landpark - 4.1 - Number of missing licenses: 2

Consumables to restock (1)

CAT-CONS-003 - Toner (Black Toner Tectronic 640 C) - Quantity remaining: 0 (Reorder point: 5)

LANDPARK MANAGER

Export lists and manage inventory changes



The screenshot shows the 'Computers list' interface. It displays a table of computer inventory data with columns: ID, Computer type, Inventory date, Computer name, State, Manufacturer, Model, Serial number, Login name, RAM, and Operating system. The table contains 14 rows of data. A context menu is open over the table, showing options like 'Copy row', 'Copy All', 'Paste', 'Export table to Excel...', 'Export table to Word...', 'Export table to XML...', 'Select columns...', 'Print...', 'Chart...', and 'Couleur de fond...'. The bottom of the window shows a status bar with 'Nb (non validé): 16' and 'Nb (non validé): 417 files'.

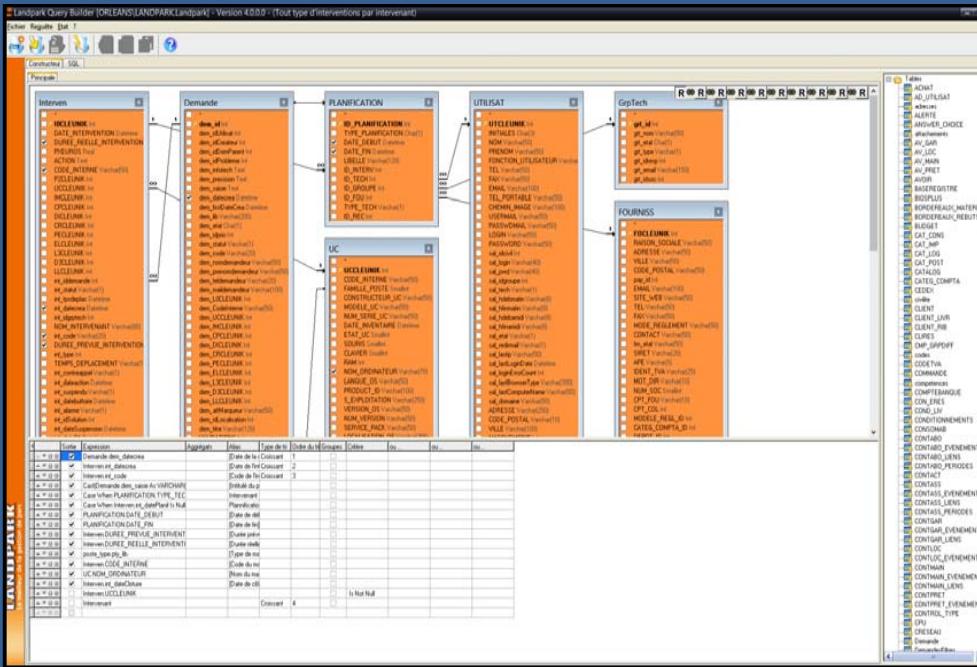
ID	Computer type	Inventory date	Computer name	State	Manufacturer	Model	Serial number	Login name	RAM	Operating system
PC-EXEMPLE	Workstation	10/12/2007	CHAMBORD	Serviced	MSI	MS-6300E L0	655994267133	LANDPAK\clanloel	1 S35	Microsoft Windows XP
PC-INGL - 17	Workstation	10/11/2007	PC-INGL - 17	Active	MSI	MS-6300E L0	64545128645	clanloel	512	Microsoft Windows XP
PC-INGL - 19	Workstation	10/23/2007	PC-INGL - 19	Serviced	MSI	MS-6300E L0	654642194513	clanloel	512	Microsoft Windows XP
PC-INGL - 20	Workstation	10/23/2007	PC-INGL - 20	Active	MSI	MS-6300E L0	65412340864165	clanloel	512	Microsoft Windows XP
PC-STATION-0004	Workstation	10/06/2007	PC-STATION-0004	Serviced	Compaq	MS-6300E L0	45645613289	clanloel	512	WINDOWS
PC-STATION-0005	Workstation	10/25/2007	PC-STATION-0005	Active	MSI	MS-6300E L0	45645613289	clanloel	512	WINDOWS
								SotheName		

- Manages inventory changes enabling precise tracking of items that were added or deleted between two inventory operations.

- Rapidly export your lists to Word, Excel, XML or generate graphical views instantly.

LANDPARK MANAGER

Generate queries



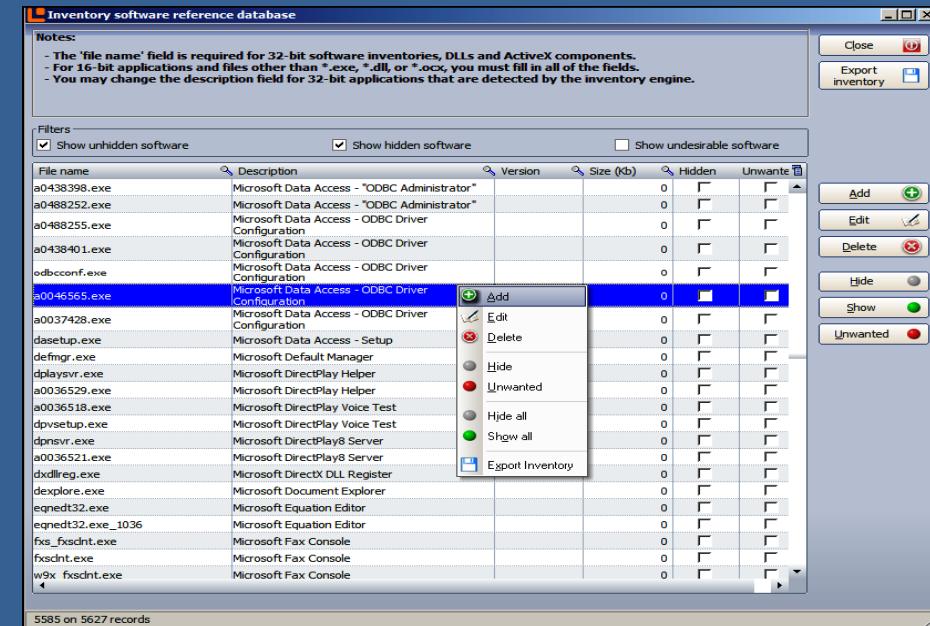
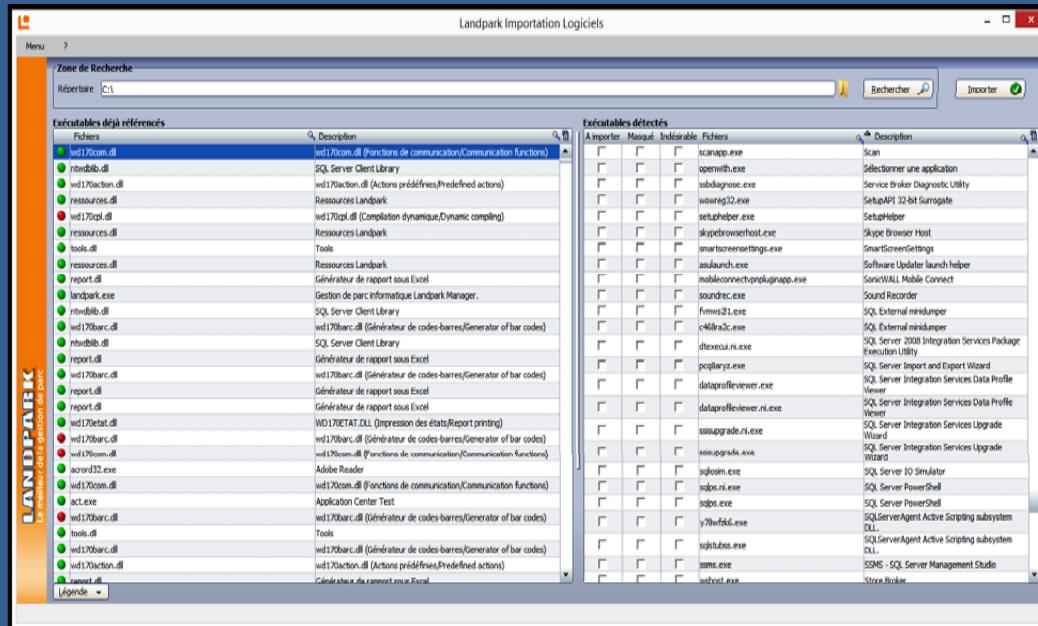
The screenshot shows the 'Query view' window titled 'Query list *'. It displays a hierarchical tree of asset types under 'Active assets'. Under 'Available assets', there are categories like 'Available computers', 'Available consumables', 'Available CPUs', etc. To the right, a table lists specific assets with columns: Company, Status, Computer type, Device ID, Manufacturer, Model, and Serial number. The table contains numerous records for various computer models from MSI and Compaq, with serial numbers ranging from 123123132123 to 6542123154563.

Company	Status	Computer type	Device ID	Manufacturer	Model	Serial number
SITE 1 ZAHRET	Activate	Data Server	SRV-DONN - 27	MSI	MS-6380E 1.0	123123132123
SITE 1 ZAHRET	Activate	File Server	SRV-FICH - 28	MSI	MS-6380E 1.0	321231564645
SITE 1 ZAHRET	Activate	Notebook	PC-VENT - 21	MSI	MS-6380E 1.0	2131265464
SITE 1 ZAHRET	Activate	Notebook	PC-VENT - 22	MSI	MS-6380E 1.0	12345645389
SITE 1 ZAHRET	Activate	Notebook	PC-VENT - 23	MSI	MS-6380E 1.0	65412318465
SITE 1 ZAHRET	Activate	Notebook	PC-VENT - 25	MSI	MS-6380E 1.0	9451684523132
SITE 1 ZAHRET	Activate	Print Server	SRV-IMP - 29	MSI	MS-6380E 1.0	654987213123
SITE 1 ZAHRET	Activate	Workstation	CTN15	Notebook	MM2030 FAB-2	12345678
SITE 1 ZAHRET	Activate	Workstation	PC-INGL - 17	MSI	MS-6380E 1.0	646545128645
SITE 1 ZAHRET	Activate	Workstation	PC-STATION-0004	Compaq	MS-6380E 1.0	456456513289
SITE 1 ZAHRET	Activate	Workstation	PC-STATION-0006	MSI	System Name System Version	456456513289
SITE 1 ZAHRET	Activate	Workstation	PC-STATION-0007	MSI	MS-6199 1.X	456456513289
SITE 1 ZAHRET	Activate	Workstation	PC-STATION-0008	MSI	MS-6199 1.X	12345845266
SITE 1 ZAHRET	Activate	Workstation	PC-STATION-0009	MSI	MS-6199 1.X	45698513513
SITE 2	Activate	Notebook	PC-VENT - 10	MSI	MS-6380E 1.0	6211231211123
SITE 2	Activate	Notebook	PC-VENT - 11	MSI	MS-6380E 1.0	5645301324564
SITE 2	Activate	Notebook	PC-VENT - 12	MSI	MS-6380E 1.0	6542123154563
SITE 2	Activate	Notebook	PC-VENT - 13	MSI	MS-6380E 1.0	34564654132
SITE 2	Activate	Workstation	ERIC2	Gigabyte Technology Co. Ltd.	H87M-D3H	To be filled by O.E.M.

- Automated graphical queries (SQL Express or SQL Server).
- Generates SQL code from a query's graphical view and allows users to export to Excel directly.
- Easily build simple or complex queries within minutes without having to know SQL syntax.

LANDPARK MANAGER

Importing software lists



- Allows you to automatically search for executable programs on a local machine or across a network.

- The newly-created executable list can then be imported to your software registry database for improved control.

LANDPARK MANAGER

Recycling management

Bordereau de suivi des déchets

Bordereau n° N1 Date d'émission 10/12/2013 Signataire Mr Besseyre Date du certificat de destruction 10/12/2013

1. Émetteur du bordereau

2. Installation de destination, d'entreposage ou de reconditionnement prévue

3. Dénomination du déchet

Code	Libelle
16	Déchets non décrits ailleurs dans la liste
16 - 01	Véhicules hors d'usage de différents moyens de transport (y compris machines tous terrains) et déchets provenant du démontage de véhicules hors d'usage
16 - 02	Déchets provenant d'équipements électriques ou électroniques
16 - 02 - 09	Transformateurs et accumulateurs contenant des PCB
16 - 02 - 10	Équipements mis au rebut contenant des PCB ou contaminés par de telles substances autres que ceux visés à la rubrique 16 02 09
16 - 02 - 11	Équipements mis au rebut contenant des chlorofluorocarbones, des HCFC ou des HFC
16 - 02 - 12	Équipements mis au rebut contenant de l'ammonite libre
16 - 02 - 13	Équipements mis au rebut contenant des composants dangereux (2) autres que ceux visés aux rubriques 16 02 09 à 16 02 12
16 - 02 - 14	Équipements mis au rebut autres que ceux visés aux rubriques 16 02 09 à 16 02 13
16 - 02 - 15	Composants dangereux retirés des équipements mis au rebut
16 - 02 - 16	Composants retirés des équipements mis au rebut autres que ceux visés à la rubrique 16 02 15
16 - 03	Loupes de fabrication et produits non utilisés
16 - 04	Déchets d'explosifs
16 - 05	Gaz en récipients à pression et produits chimiques mis au rebut
16 - 06	Piles et accumulateurs
16 - 07	Déchets provenant du nettoyage de cuves et fûts de stockage et de transport (sauf chaînes 05 et 13)

Consistance : solide liquide gazeux

4. Mentions au titre des règlements ADR, RID, ADNR, IMDG

5. Conditionnement

6. Quantité

7. Négociant

Fermer Enregistrer Annuler Aperçu Imprimer Exporter Rechercher Annuler

Bordereau de suivi des déchets

Bordereau n° N1 Format CEFPA n° 1227100

1. Installation de destination ou d'entreposage ou de reconditionnement prévu

2. Installation de destination ou d'entreposage ou de reconditionnement

N° SIRET 322 215 352 02268 16
SIREN 322 215 352 02268 16
Nom : ACTIS RECYCLAGE
Adresse : Actis Recyclage 1, 154 Rue Bourcet
Tél. : 02 41 81 48 77 Fax : 02 41 81 48 77
E-mail : info@actisrecyclage.com
Site internet : www.actisrecyclage.net

3. Installation de destination ou d'entreposage ou de reconditionnement

N° SIRET 322 215 352 02268 16
SIREN 322 215 352 02268 16
Nom : ACTIS RECYCLAGE
Adresse : Actis Recyclage 1, 154 Rue Bourcet
Tél. : 02 41 81 48 77 Fax : 02 41 81 48 77
E-mail : info@actisrecyclage.com
Site internet : www.actisrecyclage.net

4. Mention au titre des règlements ADR, RID, ADNR, IMDG

5. Conditionnement

6. Quantité

7. Négociant

8. Déclaration par le négociant de l'ensemble du bordereau

Le négociant certifie que les renseignements portés dans les cases suivantes sont exacts et sincères.

NOM : Mr Besseyre

9. Déclaration générale de l'émetteur du bordereau

Le négociant certifie que l'émission ci-dessous est effectuée à son nom et au nom de l'entreprise :

Nom : ACTIS RECYCLAGE
Adresse : Actis Recyclage 1, 154 Rue Bourcet
Tél. : 02 41 81 48 77 Fax : 02 41 81 48 77
E-mail : info@actisrecyclage.com
Site internet : www.actisrecyclage.net

Signature : Date :
La négociant certifie que l'émission ci-dessous a été effectuée à son nom et au nom de l'entreprise :

Nom : Mr Besseyre
Adresse : Mr Besseyre
Tél. : 02 41 81 48 77 Fax : 02 41 81 48 77
E-mail : info@actisrecyclage.com
Site internet : www.actisrecyclage.net

Le négociant déclare qu'il a fait l'ensemble des déclarations et déclarations de l'émetteur du bordereau et que le bordereau est identique à l'ensemble des documents de l'émission. Il déclare également que le bordereau est accompagné de l'annexe 2 du formulaire CEFPA n° 1227100.

N° SIRET 322 215 352 02268 16
SIREN 322 215 352 02268 16
Nom : ACTIS RECYCLAGE
Adresse : Actis Recyclage 1, 154 Rue Bourcet
Tél. : 02 41 81 48 77 Fax : 02 41 81 48 77
E-mail : info@actisrecyclage.com
Site internet : www.actisrecyclage.net

Aperçu Imprimer Exporter Rechercher Annuler

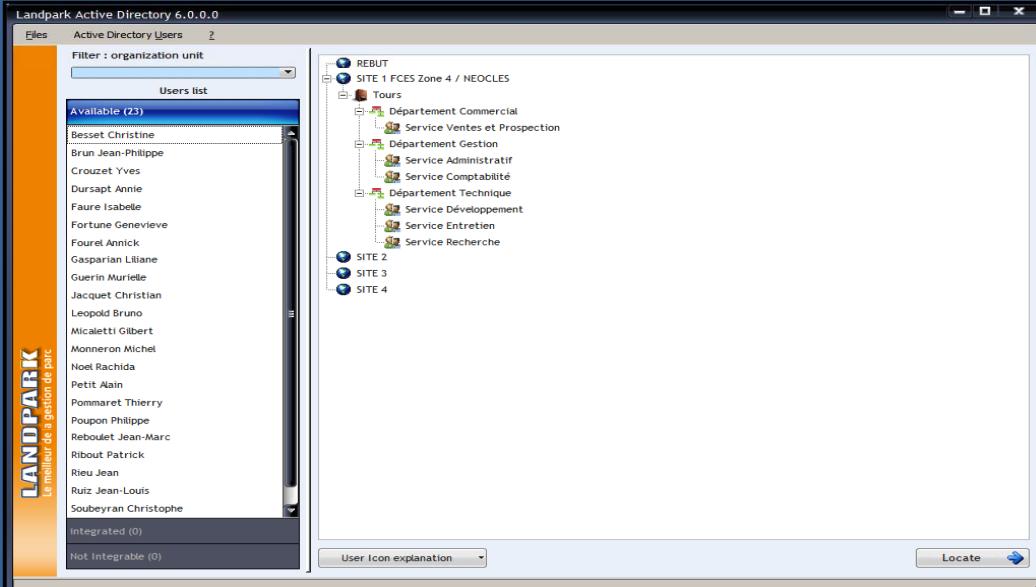
- Monitoring slips and related materials.

- Recycling management with carrier and collector destination, storage, repackaging, trader, etc

4

LANDPARK ACTIVE DIRECTORY

Synchronize Landpark users list with your Active Directory/OpenLDAP



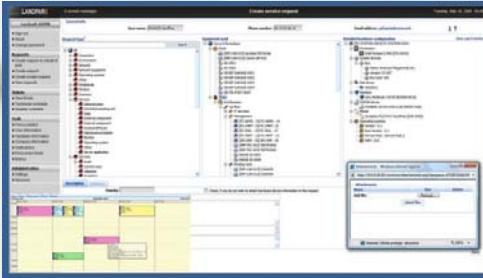
- Consult, filter and edit move history while synchronizing the Landpark user list with your Active Directory/OpenLDAP.

- Automatically integrate all user-related information into Landpark Manager.
- Improve your productivity by integrating user information rapidly.
- Reduce your data-processing administration tasks.

5

SERVICE DESK WITH LANDPARK HELPDESK

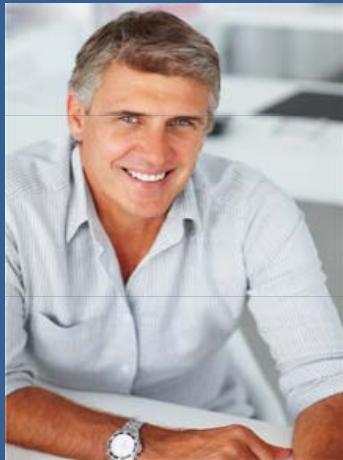
Increase your reactivity
by deploying your ITIL Service Desk



LANDPARK HELPDESK

LANDPARK HELPDESK

helps you manage service requests efficiently



Request made by a hotliner
on behalf of a user

Request directly made
by user

Email-based requests



Landpark Helpdesk, an efficient solution for better control of your technical support infrastructure

Access to inventories and
equipment information

Statistics

Service-level agreement
(SLA)

Automated escalation

Treeview-managed access
rights to ticket lists

Schedules

Knowledge base

Project management

Polls and surveys

Event-based messaging
system

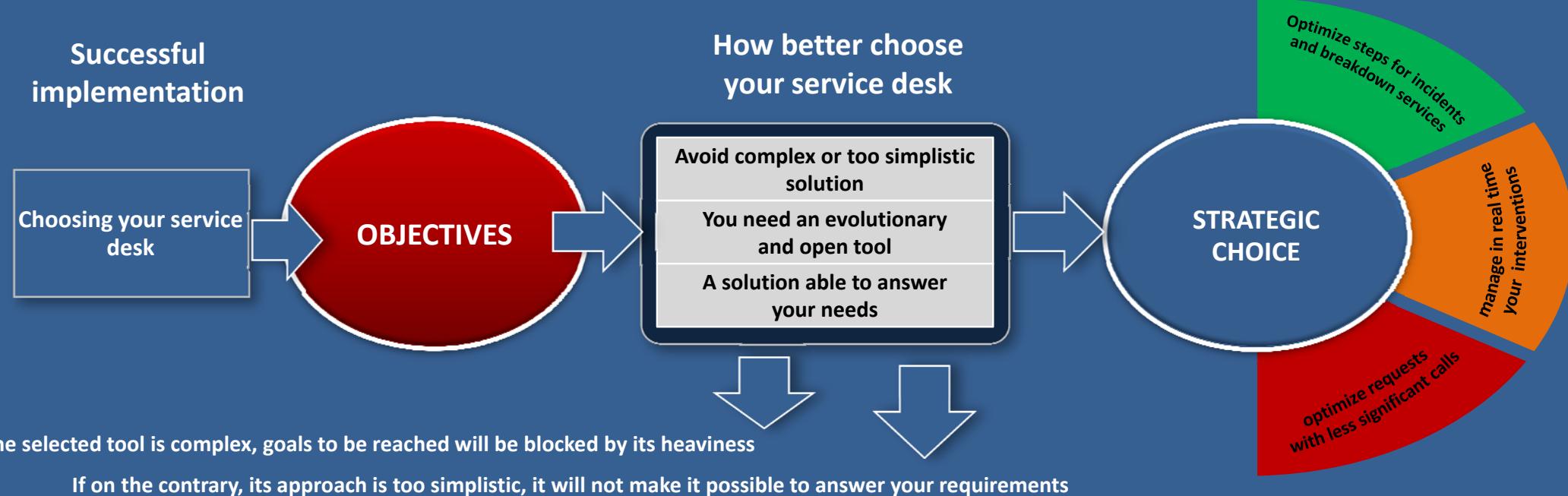
Alerts for overdue tickets

Tickets history

Internet-based queries

News

WHY CHOOSING LANDPARK HELPDESK AS THE ESSENTIAL TOOL FOR YOUR SERVICE DESK



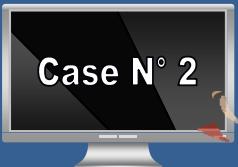
Landpark Helpdesk allows you to organize in real time the automatic transfer to your support center of any request for better control and to optimize steps for incidents and breakdown services. Profiting from a long experience with a very great number of companies our solutions are able to answer your needs.

LANDPARK HELPDESK

Process to open a ticket



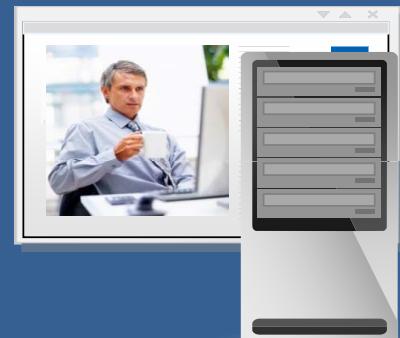
Opening a ticket
by the hotliner



Request opened
directly by the user



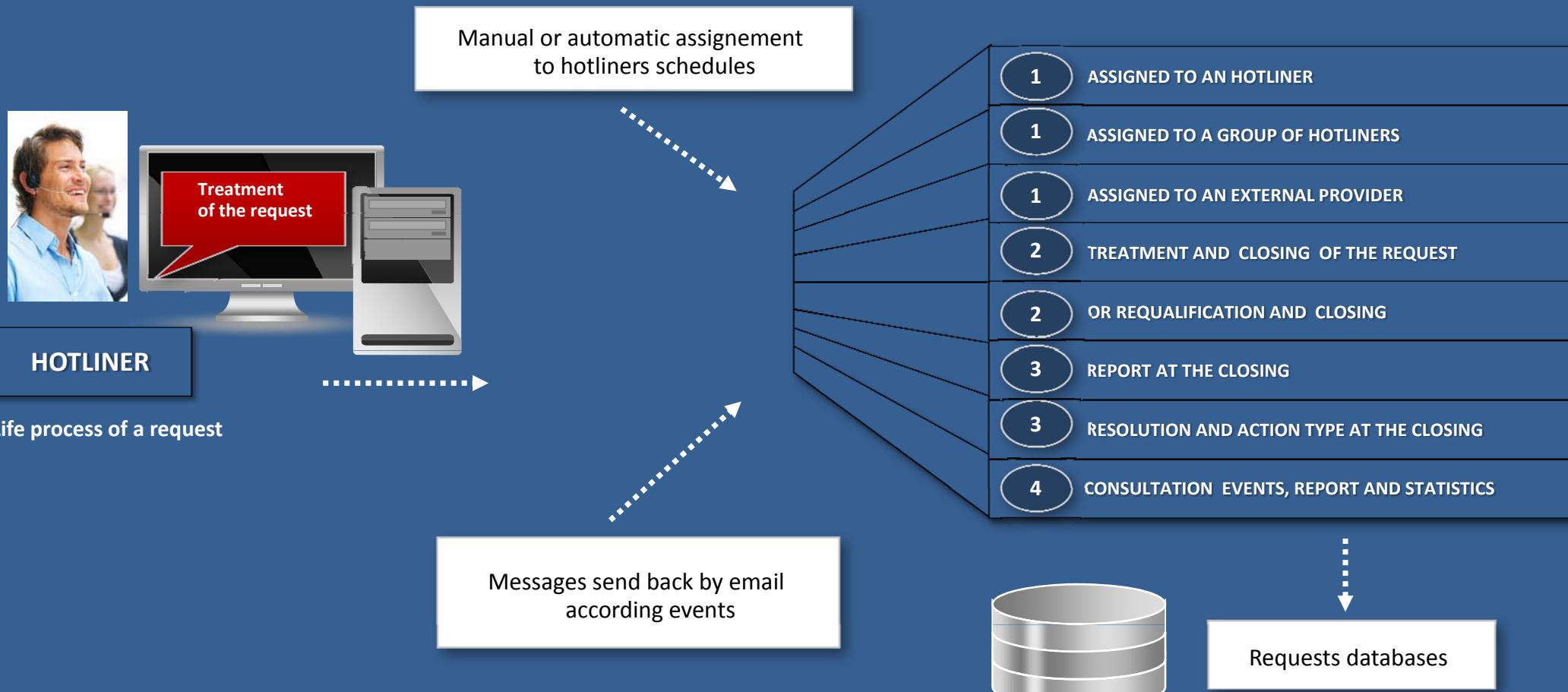
Request sent through an email



HOTLINER

LANDPARK HELPDESK

Process to treat a ticket



LANDPARK HELPDESK

Helps you manage service requests efficiently

The screenshot shows the LANDPARK HELPDESK application running in a web browser. The main interface includes a navigation bar with links like 'Accueil - Commercial', 'Derniers téléchargements', and 'Meetic #LoveYourImperfections'. On the left, a sidebar menu lists various administrative and support functions such as 'Landpark Administrator', 'Tickets', 'Tools', 'Administration', and 'Benefits'. The central area displays a grid of 'Service tickets' with columns for ID, Date, Title, Name, Priority, Assigned to, User, Company, and Status. A specific ticket (INT124) is selected, showing details like 'Title: Reset site', 'User: Administrator Landpark', 'Problem: Reset site', and 'Location: Site 1'. The ticket details pane shows fields for 'Priority: MEDIUM PRIORITY', 'Phone: 0033 2 47 85 86 30', and 'Equipment'. Below the ticket details, there's a summary of estimated time (00:30), mean time (02:00:00), travel time (00:00), priority (MEDIUM PRIORITY), total time (1 min), and task duration (0 min). The bottom of the screen features a footer with the 'LANDPARK HELPDESK' logo.

- Internet-based helpdesk requests for your users.
- Real-time shared knowledge base with dual skill level.
- Organizes schedules for support technicians and suppliers.
- View all your contracts, your IT assets and non-IT assets.

LANDPARK HELPDESK

Increase your reactivity by deploying your ITIL service desk

- User datasheet with detailed inventory information - related contracts - service history.
- Adjustable and detailed helpdesk requests for your entire range of IT equipment as well as your non-IT assets.

The screenshot shows the Landpark Helpdesk software interface. The left sidebar contains navigation links for 'Landpark Administrator' (Sign out, About, News, Change password), 'Requests' (Select user, Create request, Create simple request, View requests), 'Tickets' (View tickets, Tech schedule, Supplier schedule), 'Tools' (Knowledge base, User information, Hardware information, Company information, Notifications, Memos, Ticket search, Queries, Statistics, Projects, Surveys), and 'Administration' (Settings, Sessions). The main area is titled 'Create service request'. It includes fields for 'User name' (Administrator Landpark), 'Phone number' (0033 2 47 85 86 30), and 'Email address' (admindemo@cerus.net). A 'Request type' dropdown menu is open, showing categories like All, Environment, Incidents, Network, Non-IT Assets, Operating System, and Peripherals. To the right, there are sections for 'Equipment' (a list of various IT and non-IT assets) and 'Hardware configuration' (a tree view of hardware components for a specific system). At the bottom, there are tabs for 'Description' and 'Solutions', and a 'Save' button.

Landpark Helpdesk
100 % for a better technical support

LANDPARK HELPDESK

Benefits

LANDPARK HELPDESK

A full ticketing software allowing you to manage any request for assistance, any change
any intervention and technical support

- Complete scheduling for your technical support teams.
- Organizes schedules for your suppliers.
- Real time control of your service task allocation with better organization of your on-site support.
- Maximum visibility for efficient and optimized control over your IT resources.

The screenshot displays the Landpark Helpdesk interface version 3.6. On the left, a sidebar menu includes links for Sign out, About, and Change password under the LANDPARK heading; Requests (Create request on behalf of user, Create request, Create simple request, View requests); Tickets (View tickets, Tech schedule, Supplier schedule); Tools (Find a solution, User information, Hardware information, Company information, Notifications, Find ticket, Queries, Statistics); and Administration (Settings, Sessions). A small profile picture of a man is also present.

The main content area shows a ticket detail for ticket ID INT64, opened by MAVRIK Claude on 02/09 85 86 30, with priority Blocking and alarm 2/10/09 9:41 AM. The ticket is assigned to Doolittle Michael from 12:30 PM to 1:00 PM on 9/15/10. The ticket description is "Cerus Informatique - Tours - Acti Bureaux - 1st floor - Sales department".

To the right, a "Technicians assigned to this task" section lists the technician and their assigned time period. Below this is a banner stating "Landpark Helpdesk 100 % for a better technical support".

The bottom half of the screen features a weekly calendar for September 2010, showing tasks scheduled for each day from Monday 13 Sep to Friday 17 Sep. Specific tasks are highlighted in various colors (pink, blue, green) and assigned to different technicians. A tooltip for a task on Wednesday 15 Sep provides detailed information about the ticket.

The task tooltip for ticket ID INT64 shows the following details:
ID: INT64
Problem: Office
Priority: Blocking
User: MAVRIK Claude
Location: Cerus Informatique - Tours - Acti Bureaux - 1st floor - Sales department
Technician: DOOLITTLE Michael / 12:30 PM - 1:00 PM
Status: Assigned

The bottom of the screen shows the Windows taskbar with icons for Start, Internet, and various open applications like Microsoft PowerPoint and Paint Shop Pro.

LANDPARK HELPDESK

Affordable, reliable & easy to use, Landpark Helpdesk offers a better quality of service to users

This screenshot shows the 'Statistics' page of Landpark Helpdesk. The left sidebar contains navigation links for 'Landpark ADMIN', 'Requests', 'Tickets', 'Tools', and 'Administration'. The main content area displays 'Weekly statistics' and 'Monthly statistics' for 'Number of requests' and 'Number of tickets'. Each section includes several bar charts and line graphs. A large 'LANDPARK SOFTWARE' logo is centered at the bottom. A banner at the bottom right reads 'Landpark Helpdesk 100% for a better technical support'.

This screenshot shows the same 'Statistics' page as the first one, but with a different view. It includes a 'Sort order' dropdown and a 'Search interval' dropdown. Below the charts, there are buttons for 'CSV file', 'HTML file', 'Multi-Year Format', 'Word', 'Excel', and 'PDF'. A banner at the bottom right reiterates 'Landpark Helpdesk 100% for a better technical support'.

- Complete predefined metrics and statistics.

- Can be exported to several formats

JOIN TOGETHER OTHER SERVICES CONCERNED IN THE MANAGEMENT AND TECHNICAL SUPPORT OF YOUR ASSETS

IT department:

can share access to the service desk to other departments in your organization.

This can have a considerable impact on the cost of the project. Around a planning of progressive deployment, the installation of an asset management and a service desk solution probably implies other departments.

Facilities department:

or the Industrial department of your company may need to manage others objects and to have a service desk to manage its equipment and services independently.



Financial department:

for purchases, budgets for example ...

Administrative department:

for reservation requests or specific services for example ...

Human resources department:

for training or vacation requests for example ...

LANDPARK LICENSES



1. Asset tracking

■ **Landpark Inventory**



2. Snmp inventory

■ **Landpark Snmp**



3. IT Asset management

■ **Landpark Manager**



4. Active Directory/OpenLDAP

■ **Landpark Active Directory**



5. Issue tracking / Service Desk

■ **Landpark Helpdesk**

COMPANY PHILOSOPHY

A pragmatic approach and a constant analysis
of our customers needs



Services and support to keep your system operating
at peak performance with the latest features

An active support for improved client assistance

Landpark provides the kind of technical support that will help your organization address the most complex operational requirements

Landpark offers first-rate technical support in order to meet your operational need



LANDPARK

LANDPARK

A comprehensive Client Support Program

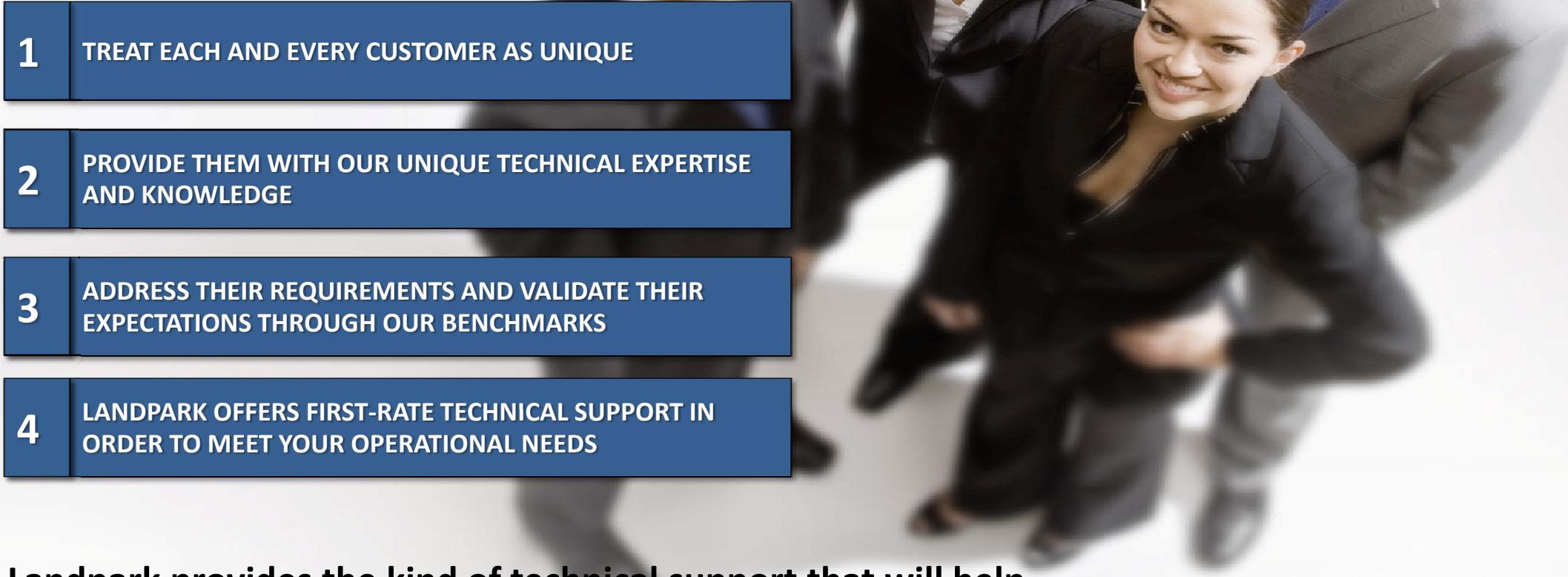
1 TREAT EACH AND EVERY CUSTOMER AS UNIQUE

2 PROVIDE THEM WITH OUR UNIQUE TECHNICAL EXPERTISE AND KNOWLEDGE

3 ADDRESS THEIR REQUIREMENTS AND VALIDATE THEIR EXPECTATIONS THROUGH OUR BENCHMARKS

4 LANDPARK OFFERS FIRST-RATE TECHNICAL SUPPORT IN ORDER TO MEET YOUR OPERATIONAL NEEDS

Landpark provides the kind of technical support that will help your organization address the most complex operational requirements



BENEFITS WITH OVER 700,000 INSTALLED LICENSES

1 TECHNOLOGY

AN EXPERIENCE FOR OVER 20 YEARS

2 CUSTOMERS

OVER 700,000 INSTALLED LICENSES

3 LICENSES

AFFORDABLE PRICES

4 BENEFITS

With an expertise and a know-how recognized by thousands of accounts the quality of our Landpark tools allows IT Managers the most exhaustive and precise vision for their data-processing needs.



KEY FACTORS OF OUR SUCCESS WITH OUR CUSTOMERS



Quality software



A methodology and training focused on the need of its customers



The quality of our technical support



Developments at the forefront of technology

- For a better management of their assets.
- Contributing to the development and improvement of the performance of their business.

01

- For better analysis of their needs and requirements.
- For a rapid implementation of Landpark software.

02

- To quickly respond to their needs and provide effective assistance.
- To better communicate with their teams.

03

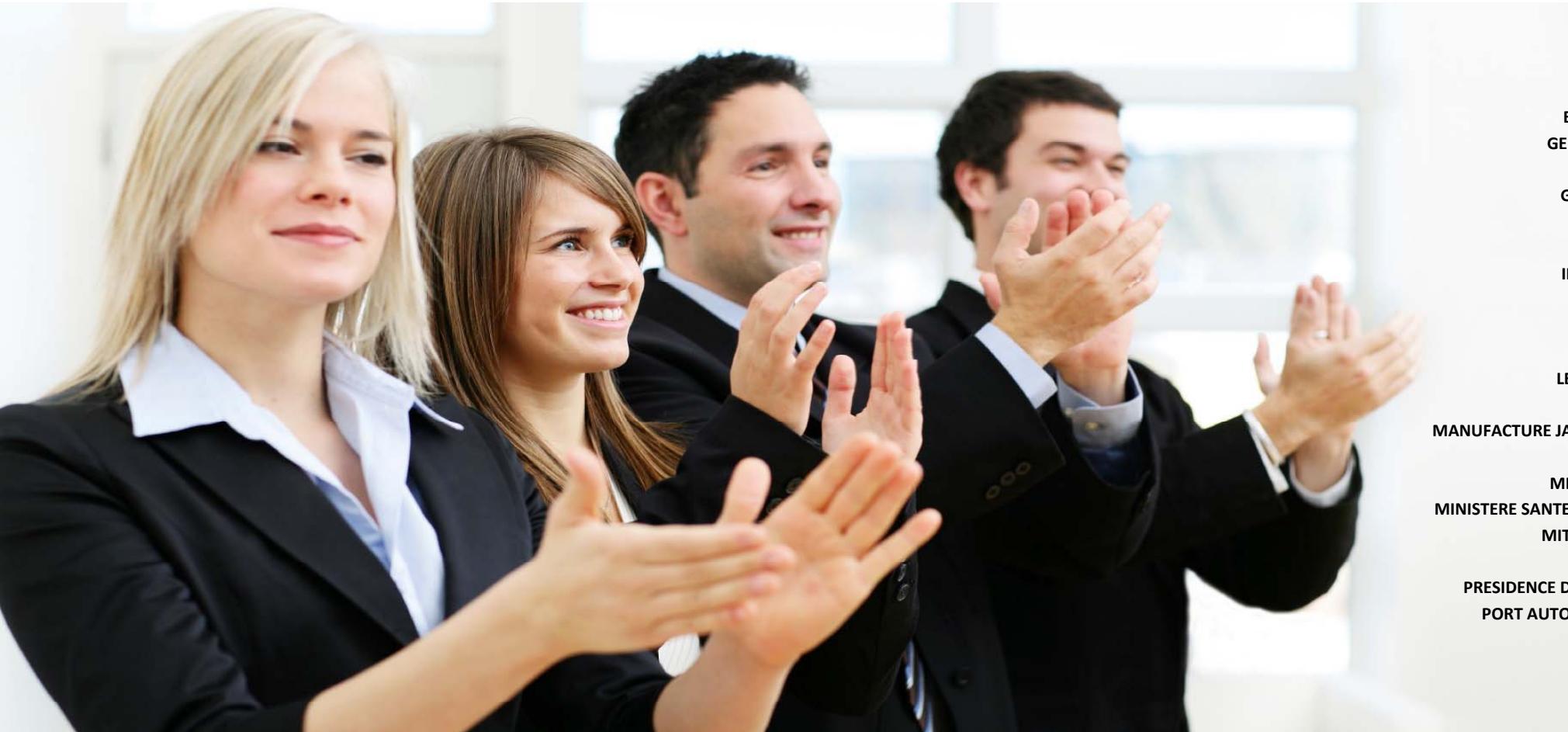
- To provide them with innovative solutions.
- Landpark is committed to a quality approach.

04

A PROJECT APPROACH TO HELP YOU



OUR REFERENCES



They have placed their trust

AGEFOS
ARMATIS
AXA
CHRONOPOST
CNRS
CPAM
DUSOLIER
EADS
EFFIA/SCETA PARC
GENERALE DE SANTE
GEODIS
GRANDE PAROISSE
HONDA
HSBC
INSTITUT PASTEUR
JEAN GALLAY
KOMPASS
LA REDOUTE
LEAR AUTOMOTIVE
LUZENAC
MANUFACTURE JAEGER-LECOULTRE
MEDEF
MINISTERE DEFENSE
MINISTERE SANTE PUBLIQUE BELGE
MITSUBISHI MOTORS
OPTIC 2000
PRESIDENCE DE LA REPUBLIQUE
PORT AUTONOME DU HAVRE
RAJA
SNCF
SOLYSTIC
TELMA
VEOLIA
VINCI PARK



Landpark offers powerful and professional tools to answer IT Manager requirements for managing their assets evolutions and costs

Landpark provides you with the best IT Asset Management and help desk software, helping you achieve optimal management of your resources.

Hundreds of major companies have recognized our expertise in the field, IT managers have successfully been able to exert fine-grained control over their IT resources.

Our mission is to :

TREAT each and every customer as unique,

ESTABLISH privileged relationships with our customers,

PROVIDE them with our unique technical expertise and knowledge,

ADDRESS their requirements and validate their expectations through our benchmarks.

Our APPROACH to asset management and help desk technology has proven reliable and sustainable over years.

Thanks to the added-value of our approach, we are able to assist you in your projects.

THE COMPANY

Founded in 1992, our company has acquired recognized expertise in PC software.

The company has since consolidated its technological proficiency with a practical approach by constantly analyzing the actual needs of its clients.

Since 1998, the company has consistently increased its presence in the world of IT asset management and has been a major international actor by successfully deploying its solutions in blue-chip corporations and administrations.

The company has always been keen on selecting the right technology for a successful development strategy. Thousands of customers have already installed one of our products.

Our Landpark product range allows significant increases in productivity and a better implementation of IT asset management best practises thanks to the technical insight of our engineers.

Today, our company has become a major publisher with a large number of innovative solutions.

Our company dedicates a significant amount of its turnover to R&D.

Capitalizing on its customers' experience, its developers are constantly at the forefront of cutting-edge technology.



Landpark SAS becomes today a major editor with significant number of solutions

