



MANAGEMENT TOOLBAR ASSOCIATED WITH ANY ITEM

Landpark, comprehensive IT Asset Tracking and ITIL Help Desk solutions

MANAGEMENT TOOLBAR ASSOCIATED WITH ANY ITEM

Management toolbar

Once the item is open, you will be able to view or modify all management information

This computer is under guarantee with a maintenance agreement *

Computers | Details | Connections | Software | Users | Other

Computer state: **Active** | Computer type: Workstation | Acquisition: Purchase | Activated: 27/10/2007 | Internal code: PC-EXEMPLE | Inventory date: 31/10/2007 00:00:00 | Computer name: CHAMBORD | Serial number: NS659842687133 | Manufacturer: MSI | Model: MS-6380E 1.0 | O.S.: Microsoft Windows XP | Memory: 1535 Mb

Processor: AMD Athlon(tm) 64 3500+ - 2,2 GHz | Intel(R) Pentium(R) 4 CPU 3.00GHz -

Hard disk drive: Hard disk drive 0 - 200000 Mo | Hard disk drive 0 - 156327 Mo

Network interface card: Carte D-Link DFE-530TX PCI Fast Ethernet (rev.A) -00-11-2F-E6-75-CD

Keyboard: Keyboard Standard 101/102-Key or Microsoft Natural PS/2

Ports: Communication port (COM1) | Communication port (COM1) | Communication port (COM1)

Monitors: Samsung SyncMaster920N

CD ROM: HL-DT-ST CD-ROM GCR-8520B

Display adapter: RADEON 7500

Multimedia: Standard game port

USB: Open Host Controller PCI to USB SIS 7001 | Open Host Controller PCI to USB SIS 7001 | Extended Host Controller PCI to USB SIS | Aladdin HASP Key | USB Root Hub | USB Root Hub | USB Root Hub | Support for USB prim... | **Aladdin USB Key**

Mouse: Terminal Server Mouse Driver | HTD Mouse

History | Summary | Location | Duplicate | Remote control | Contracts | Assignment sheet

Toolbar

Contracts | Financial | Service

Warranties

- Lease agreements
- Maintenance contracts
- Loan agreements
- Insurance
- Subscription contract

Purchase

- Finance
- Budget



Affect this item to one or several guarantee contracts

GUARANTEE CONTRACT ASSOCIATED TO A PC OR ANY ITEM

Contract reference
Contract type
Service type
Expiration date
Start date
Termination date
Extension date
Periodicity
Expiration alert
Alert date
Comments

Guarantee details

Characteristics		Related Items	
Company:	Cerus Informatique	OK	✓
Contract reference:	CONT-GAR-04	Cancel	✗
Contract type:	Annual	Print	🖨️
Service type:	with invoice		
Expiration date:	20/09/2014		
Start date:	20/09/2012	Termination date:	28/07/2014
Extension type:	no extension		
Extension start date:	29/07/2011	Extension end date:	24/07/2012
Periodicity:	Monthly	Expiration:	The 10th of the
Expiration alert:	<input checked="" type="radio"/> Yes <input type="radio"/> Non	Alert date:	24/06/2014
Comments:	to be renewed		
Amount:	20,00 €		
Supplier:	DELL COMPUTER MONTPE	View sheet	

Year	Amount	Budget line ID	Tag	Amount used
2 002	136,77 €	MAT-INFO	Computers	42 694,33 €
2 003	240,00 €	MAT-INFO	Computers	42 694,33 €
2 004	240,00 €	MAT-INFO	Computers	42 694,33 €
2 005	240,00 €	MAT-INFO	Computers	42 694,33 €
2 006	103,89 €			

Sheet of guaranty contract

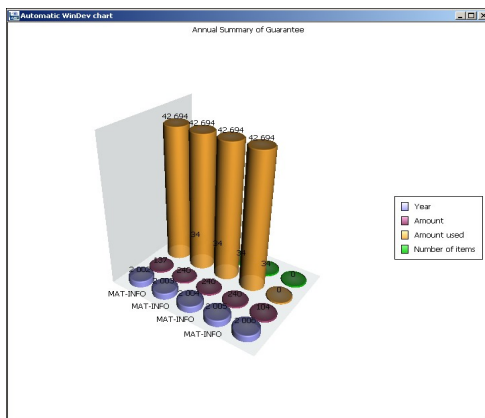
Select contract

⚠️ Link with another contract?

Oui Non



to be affected to a budget line



allows you to unlock the calculation of the annual contract amount



calculates the amounts of the annual contract



allows you to detach the selected line of the budget line associated

Guarantees

Other items
associated
to the same
guarantee
contract

Amendment
to the guarantee
contract

Attachments (eg copy of the contract)

Guarantee details

Characteristics Related Items

Hardware	Internal code	Serial #	Type of hardware	Amendment
PC-EXEMPLE		NS659842687133	Poste	AV-CONT-GAR-001
OPC-EXEMPLE1			Poste	
OPC-EXEMPLE10			Poste	
OPC-EXEMPLE11			Poste	
OPC-EXEMPLE12			Poste	
OPC-EXEMPLE13			Poste	
OPC-EXEMPLE14			Poste	
OPC-EXEMPLE15			Poste	
OPC-EXEMPLE16			Poste	
OPC-EXEMPLE17			Poste	
OPC-EXEMPLE18			Poste	
OPC-EXEMPLE19			Poste	
PC-EXEMPLE25			Poste	
PC-EXEMPLE26			Poste	
PC-EXEMPLE27			Poste	

Attachments

Name

Guarantee contract.csv

32 records

OK

Cancel

Amendments

Add

Modifier

Delete

History

Add

View

Delete



MAINTENANCE ASSOCIATED TO A PC OR ANY ITEM

Maintenance

Affect this item to one or several maintenance contracts

Contract ID

Contract type

Service type

Estimated time

Start date

Termination date

Extension type

Periodicity

Overtime start time


Overtime end time

End contract alert

Periodicity

Total amount

Select contract

 Link with another contract?

Sheet of a maintenance contract

Characteristics

Company : Cerus Informatique

Contract ID : CONT-MAINT-01

Contract type : Annual

Service type : Onsite

Estimated time : 24 hours

Start date : 27/09/2006 Termination date : 24/08/2007

Extension type : Annual

Overtime start date : 25/08/2008 Overtime end date : 20/08/2009

Periodicity : Mensuel Deadline : The 10th of the

End contract alert : ☒ Yes ☐ Non Alert date : 21/07/2007

Comments : Maintenance contract for computer equipment.

Total amount : 3 500,00 €

Supplier : HEWLETT PACKARD

Associated elements

Year	Total amount	Budget line ID	Tag	Amount used
2 006	11 046,58 €	MAT-INFO	Computers	42 694,33 €
2 007	42 000,00 €	MAT-INFO	Computers	42 694,33 €
2 008	42 000,00 €	MAT-INFO	Computers	42 694,33 €
2 009	26 695,89 €	MAT-INFO	Computers	42 694,33 €

Fiche d'un contrat de maintenance



to be affected to a budget line



allows you to unlock the calculation of the annual contract amount



calculates the amounts of the annual contract



allows you to detach the selected line of the budget line associated



Maintenance

Other items associated to the same maintenance contract

Amendment to the maintenance contract

Sheet of a maintenance contract

Characteristics				Associated elements	
Assets				<div> <div>OK </div> <div>Cancel </div> <div></div> <div> <div>Amendment</div> <div>Add </div> <div>Update </div> <div>Delete </div> <div>History</div> </div> </div>	
Internal code	Serial #	Asset type	Amendment		
PC-EXEMPLE	N5659842687133	Poste	AV-CONT-M		
PC-VENT - 10	6211231211123	Poste			
PC-VENT - 11	5645301324564	Poste			
PC-VENT - 12	6542123154563	Poste			
PC-VENT - 13	34564654132	Poste			
PC-ADMI - 14	231231315	Poste			
PC-CMPT- 15	12313556654	Poste			
PC-INGL - 17	646545128645	Poste			
PC-INGL - 19	6546432154513	Poste			
PC-INGL - 20	65412345864165	Poste			
PC-VENT - 21	12345646589	Poste			
PC-VENT - 22	231321232	Poste			
PC-VENT - 23	654123123105	Poste			
PC-VENT - 24	321213132123	Poste			
PC-VENT - 25	9451684523132	Poste			
Attachments					<div>Add </div> <div>View</div> <div>Delete </div>
Name					
Maintenance contract.csv					
Attachments (eg copy of the contract, ...)					

56 records



TO ASSOCIATE A LOAN CONTRACT TO A PC OR ANY ITEM

Loans

To assign an item to a loan contract

To assign a new loan contract

Loan contract information

Characteristics

Associated items

Company: Cerus Informatique

Contract Reference: CONT-PRET-01

Contract type: Annual

Start date: 07/08/2007

Start time: 11 : 48

Periodicity: Monthly

Expiration alert: Yes

Notice period (months): 2

Comments: Loan agreement for computer equipment.

Termination date: 29/05/2007

Termination date: 14 : 59

Expiration: The 10th of the

Alert date: 29/04/2007

Cost: 6 500,00 €

Recipient: SGTI

Year	Amount
2 005	72 871,23 €
2 006	5 128,77 €
	= 478 003,96 F

OK

Cancel

Print

View details

Loan contract selection

Company	Contract Reference	Contract type	Start date	Termination date	Alert
Cerus Informatique	CONT-PRET-01	Annual	07/08/2007	29/05/2007	29/04/2007
Cerus Informatique	CONT-PRET-02	Annual	13/01/2006	13/01/2007	14/01/2007

OK

Cancel

New

Fiche d'un contrat de

2 records

3D bar chart showing data for Cerus Informatique



Loans

Expiration and date alert

This button unlocks the depreciation calculation

Calculating the depreciation

Other items on the same loan contract

Add an amendment to the loan

Loan contract information

Characteristics Associated items

Company: Cerus Informatique

Contract Reference: CONT-PRET-01

Contract type: Annual

Start date: 07/08/2007 Termination date: 29/05/2007

Start time: 11:48 Termination date: 14:59

Periodicity: Monthly Expiration: The 10th of the

Expiration alert: ☒ Yes ☐ No Alert date: 29/04/2007

Notice period (months): 2

Comments: Loan agreement for computer equipment.

Cost: 6 500,00 €

Recipient: SGTI

View details

Year	Amount
2 005	72 871,23 €
2 006	5 128,77 €
	= 478 003,96 F

Fiche d'un contrat de prêt

Loan contract information

Characteristics Associated items

Hardware

ID	Serial #	Hardware type	Amendment
PC-VENT - 11	5645301324564	Poste	
OB-TEL-PORT-003		Objet divers	

Attachments

Name

Loan contract.csv

2 records

Loan contract amendment

Date amendment sent: 25/11/2012 Date accepted: 25/11/2012

Amendment ID:

Asset ID: OB-TEL-PORT-003

Start date: 25/11/2012 Termination date:

Periodicity: Monthly Expiration:

Expiration date alert: ☐ Yes ☒ No Alert date:

Notice period (months): 0

Comments:

Amount: 0,00 €

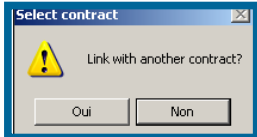
Recipient: SGTI

View sheet



Insurance

Affect this item to one or several insurance contracts



Sheet of an insurance contract

Save Close

Characteristics Details Associated elements

Company : Cerus Informatique

Supplier : IBM FRANCE

Contract ID : 120225

Contract type : annual

Tacit renewal : ☒ Yes ☐ Non

Periodicity : Monthly

Deadline : The 10th of the

End contract alert : ☒ Yes ☐ Non

Alert date : 10/12/2012

Comments :

Year	Total amount	Budget line ID	Tag	Amount used
2013	5 720,55 €	MAT-INFO	Computers	130 833,88 €
2014	279,45 €	MAT-INFO	Computers	130 833,88 €

Elements associated with the contract : 120225

Contract details

Contract ID : 120225

Start date : 08/01/2013

Termination date : 17/01/2014

Contract type : annual

Extension : 0.00

Expiry date : 10/12/2012

Supplier : IBM FRANCE

Periodicity : Monthly

Expiration : The 10th of the

Currently associated element

Internal ID : PC-EXEMPLE

Element type : Poste

Formerly associated element

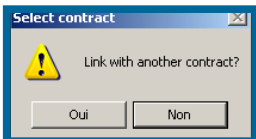
Internal ID : PC-EXEMPLE

Element type : Poste

Discontinued on : 10/12/2012

Subscription

Affect this item to one or several subscription contracts



Sheet of a subscription contract

Save Close

Characteristics Details Associated elements

Company : Cerus Informatique

Supplier : GATEWAY FRANCE

Contract ID : ID124285

Contract type :

Tacit renewal : ☒ Yes ☐ Non

Periodicity : Monthly

Deadline : The 10th of the

End contract alert : ☒ Yes ☐ Non

Alert date : 18/01/2013

Comments :

Year	Total amount	Budget line ID	Tag	Amount used
2013	5 720,55 €	MAT-INFO	Computers	130 833,88 €
2014	279,45 €	MAT-INFO	Computers	130 833,88 €

Elements associated with the contract : ID124285

Contract details

Contract ID : ID124285

Start date : 08/01/2013

Termination date : 17/01/2014

Contract type :

Extension : 0.00

Expiry date : 18/01/2013

Supplier : GATEWAY FRANCE

Periodicity : Monthly

Expiration : The 10th of the

Currently associated element

Internal ID : PC-EXEMPLE

Element type : Poste

Formerly associated element

Internal ID : PC-EXEMPLE

Element type : Poste

Discontinued on : 18/01/2013

PURCHASING SETTINGS

Purchase

Assign the purchasing information to this item

It could be too a leasing contract

Purchase settings

Characteristics

Related assets

Attachments

ID:

AC - 29/06/07 b

Company:

Cerus Informatique

...

Purchase order:

BC-00100

Amortization #:

IM-00100

Invoice:

FA-00100

Delivery order:

BL-00100

Price before tax:

49,00 €

Delivery date:

16/07/2007

▼

Purchase date:

29/06/2007

▼

Activation :

16/09/2007

▼

Supplier:

HEWLETT PACKARD

...

View sheet

OK

Cancel

3 records

Purchase order

Invoice

Price before tax

Purchase date

Supplier

Amortization

Delivery order

Delivery date

Activation

Supplier information

Company name:

HEWLETT PACKARD

Address:

PA du Bois Briard

...

Postal code:

91040

City:

EVRY CEDEX

Country:

France

...

Email address:

hp@hp.fr

Web site:

http://www.hp.fr

Phone #:

01 69 85 56 06

Fax:

01 69 85 60 60

Contact:

Dupond Rolland

Payment type:

90 jours fin de mois

OK

Cancel

Supplier information



Purchase

Other materials associated with the same purchase settings

Purchase settings

Characteristics **Related assets** Attachments

Hardware ID	Asset type	Price before tax
PC-EXEMPLE	Poste	1 250,00 €
PC-VENT - 10	Poste	1 245,00 €
CONS0005	Consommable	12,00 €
		= 0,00 F

3 records

OK

Cancel

Attachments (eg invoice, ...)

Purchase settings

Characteristics Related assets **Attachments**

Name
Invoice.csv

3 records

OK

Cancel

Add

View

Delete



Finance

FINANCIAL INFORMATION CONTRACT ASSOCIATED TO A PC OR ANY ITEM

Allows you to calculate the financing of any item

After attached purchasing parameters to the equipment you can calculate the financing by two depreciation methods (linear or degressive method)

Affectation to budget lines

Sheet of a financing

ID: Date of purchase:

Price before tax:

Depreciation method: Number of years of depreciation:

Value at: Residual value:

Month	Year	Depreciation	Value
09-2007		0,29 €	48,71 €
10-2007		1,02 €	47,69 €
11-2007		1,02 €	46,67 €
12-2007		1,02 €	45,65 €
01-2008		1,02 €	44,63 €
02-2008		1,02 €	43,61 €
03-2008		1,02 €	42,59 €
04-2008		1,02 €	41,56 €
05-2008		1,02 €	40,54 €

Year	Yearly depr.	Budget line	Tag	Amount used	Number of items
2007	3,35 €	MAT-INFO	Computers	42 738,96 €	38
2008	12,25 €	MAT-INFO	Computers	42 738,96 €	38
2009	12,25 €	MAT-INFO	Computers	42 738,96 €	38
2010	12,25 €	MAT-INFO	Computers	42 738,96 €	38
2011	7,88 €	MAT-INFO	Computers	42 738,96 €	38

Assign this amortization schedule to an existing budget line



This button allows you to unlock the calculating depreciation in order to modify the parameters



This button allows you to perform the new calculation of depreciation



This button allows you to attach the selected line to budget line



This button allows you to unassign the selected line of the budget line to which it is associated



Budget

TO ASSOCIATE A BUDGET LINE TO A PC OR ANY ITEM

To assign an item to a budget line

Purchase information

Purchase settings

Company: Cerus Informatique

Purchase order: BC-00100 ID: PC-EXEMPLE

Invoice: FA-00100 Date of purchase: 29/06/2007

Delivery order: BL-00100 Date of delivery: 16/07/2007

Amortization #: IM-00100 Activation date: 16/09/2007

Price before tax: 49,00 €

Supplier: HEWLETT PACKARD ... View sheet

Assign budget line

Budget line: MAT-INFO

Tag: Computers

Estimated cost: 298 000,00 € Number of items planned: 280

Amount used: 42 690,98 € Number of purchased items: 33

Fiche d'un achat

Selecting a budget line

Company	Budget reference	Year	Expected amount	Used amount
Cerus Informatique	Computer Hardware	2 008	348 000,00 €	44 190,38 €
Cerus Informatique	Car Rentals	2 008	36 000,00 €	711,11 €
Cerus Informatique	Mobile phones	2 008	7 500,00 €	600,00 €
Cerus Informatique	Office Equipment	2 008	6 500,00 €	2 550,00 €

Budget line	Tag	Amount Before Tax	Amount used	Remaining balance	Demand
MAT-INFO	Computers	298 000,00 €	42 641,98 €	255 358,02 €	Clémenceau
MAT-INFO	Printers	50 000,00 €	1 496,05 €	48 503,95 €	Clémenceau



This button allows you to assign the purchase parameter to a budget line



This button allows you to unassign the purchase parameter to budget line to which it is attached

Service

Complete an application for a ticket

SERVICE DESK ASSOCIATED TO A PC OR ANY ITEM

Ticket details

Ticket

Notification: 25/11/2012 at 09:49 Created by: ADMIN Landpark Ticket ID:

Caller

Caller View sheet

Name: BARAL

First name: Fabien

Phone: 02 47 85 86 39

Email: f.baryl@cerus.net

Technician

ID External View sheet

Name: ADMIN Landpark

Intervention

Scheduled on: 25/11/2012 at 09:49

Hardware ID: PC-EXEMPLE26

Location:

Problem Solutions Report History

Search:

Environment

- Network phone
- Photocopier
- Power grid
- UPS
- Network
- Network devices
- Operating System
- Others
- Peripherals
- Printers
- Scanners
- Servers
- Services

Priority: - 1 Jour 0 Heure 0 Minute

Duration: 00:30:00 Keywords: Network phone

Problem: Network phone

Problem description: Network phone

Save Cancel Print Export

Caller

Caller View sheet

Name: BARAL

First name: Fabien

Phone: 02 47 85 86 39

Email: f.baryl@cerus.net

Caller

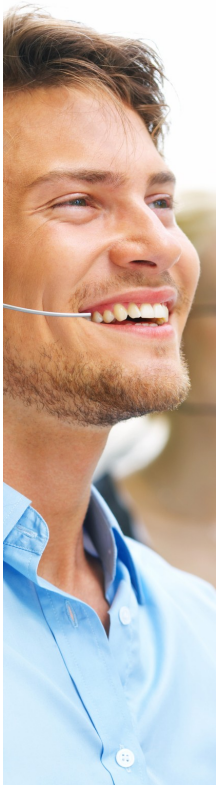
By default this is the user name associated with the item who is selected

View sheet

You can change the user name by clicking on it. The button allows you to view all user names



Service



Ticket details

Ticket
 Notification: 25/11/2012 at 09:49 Created by: ADMIN Landpark Ticket ID:

Caller
 Name: BARAL
 First name: Fabien
 Phone : 02 47 85 86 39
 Email: f.baral@cerus.net

Technician
 ID External View sheet
 Name: ADMIN Landpark

Intervention
 Scheduled on: 25/11/2012 at 09:49
 Hardware ID: PC-EXEMPLE26
 Location:

Problem Solutions Report History
 Search:

Environment
 Network phone
 Photocopier
 Power grid
 UPS
 Network
 Network devices
 Operating System
 Others
 Peripherals
 Printers
 Scanners
 Servers
 Services

Priority
 - 1 Jour 0 Heure 0 Minute

Duration Keywords
 00:30:00 Network phone

Problem:
 Network phone

Problem description:
 Network phone

☐ Skip the affected equipment on maintenance

Location
 LANDPARK
 Stock
 Tours
 Acti Bureaux
 1st Floor
 Management Team
 Printers Room
 Sales Team
 Servers Room
 Technical Team
 Ground Floor
 MY COMPANY

Save Cancel Print Export

Technician: by default this is the person who is logged in Landpark Manager

ID

You can change the technician by clicking on it

External

If the ticket is affected to a supplier

Intervention
 Scheduled on: 25/11/2012 at 09:49
 Hardware ID: PC-EXEMPLE26
 Location: LANDPARK \ Tours \ A... \ Management Team



Service



Ticket details

Ticket
 Notification: 25/11/2012 at 09:49 Created by: ADMIN Landpark Ticket ID:

Caller
 Name: BARAL
 First name: Fabien
 Phone: 02 47 85 86 39
 Email: f.baral@cerus.net

Technician
 Name: ADMIN Landpark

Intervention
 Scheduled on: 25/11/2012 at 09:49
 Hardware ID: PC-EXEMPLE26
 Location:

Problem
 Solutions Report History

Search:

- Environment
 - Network phone
 - Photocopier
 - Power grid
 - UPS
- Network
- Network devices
- Operating System
- Others
- Peripherals
- Printers
- Scanners
- Servers
- Services

Priority: - 1 Jour 0 Heure 0 Minute
 Duration: 00:30:00 Keywords: Network phone
 Problem: Network phone

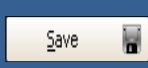
Title: Network phone
 Keywords: Network phone
 Solution: Solution of the problem

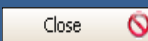
Attachment(s)
 Name: solution 1.xls

Buttons: Save, Cancel, Print, Export

Managing ticket operation takes place in two phases:

Phase 1 - When opening a ticket, select a problem and see solutions to this problem

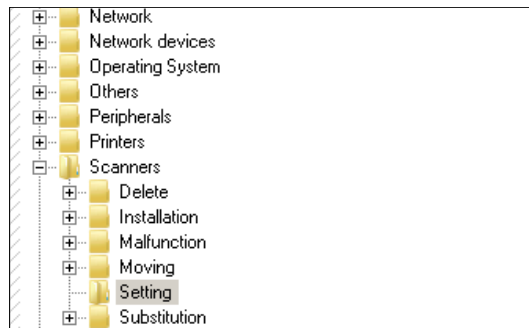
 Then clicking "Save" you validate the demand and N° ticket will be automatically assigned to this demand. You can print and export this ticket

 Phase 2 - Enter the report and close the ticket.



Service

Search by keyword on the problems and solutions treeview



The solutions tab allows you to view the solution or solutions associated to the problem

It displays the list of problems present in the knowledge database and the details of the selected problem

Name
solution 1.xls

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.
05	06	07	08	09	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

The report tab allows you to enter the report and all information related to the ticket



Service

History tab allows you to consult all events regarding this ticket

Priority type associated to the problem

The screenshot shows the Landpark Manager interface. The top navigation bar includes tabs for Problem, Solutions, Report, and History. The History tab is selected, displaying a list of events. A blue box highlights the History tab, and an arrow points to it from the 'History tab allows you to consult all events regarding this ticket' text. Below the History tab, a blue box highlights the 'Priority' field in the event details, and an arrow points to it from the 'Priority type associated to the problem' text. The event details show a priority of '- 1 Jour 0 Heure 0 Minute'. A blue box highlights the 'Priorities' settings dialog, and an arrow points to it from the 'Priorities settings' text. The dialog shows a list of priority types with their associated days, hours, and minutes.

History:

Creation of the intervention on 30/10/2007 by ADMIN Landpark and on demand of DUROC Oscar
 Description: Setting
 Expected Duration : 00:15:00
 Time Travel : 00:00:00
 Priority : Haute
 Date : 30/10/2007 11:49

Creation of the planning on 30/10/2007 by ADMIN Landpark and on demand of DUROC Oscar
 Description: Setting
 Expected Duration : 00:15:00
 Time Travel : 00:00:00
 Priority : Haute
 Date : 30/10/2007 11:49

Priority
 - 1 Jour 0 Heure 0 Minute

Duration Keywords
 00:15:00 Setting

Problem:
 Setting

Problem description:
 Setting

Landpark MANAGER

Database
 SQL Server

Paths
 External applications
 Inventory engines
 Attachements

Settings
 Codes
 Priorities
 VAT rate
 Preference
 Currency
 Remote control
 None IT assets

Priorities

Tag	Days	Hours	Minutes
Average	2	00	00
Blocking	0	04	00
High	1	00	00
Low	4	00	00
Normal	3	00	00
Project	30	00	00
Unknown	0	00	00

Add + Modify → Delete × Validate ⌂ Cancel ⛔

Ok ✓ Cancel ⛔

