



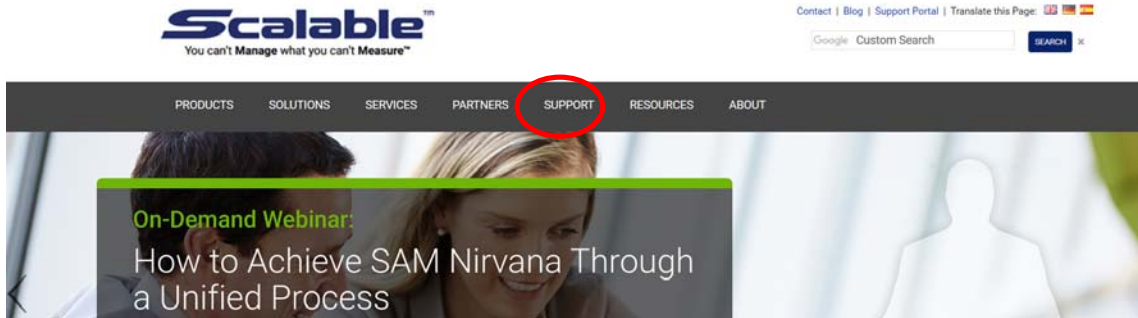
New Customer Support Portal Registration and Product Download Instructions

April 2017



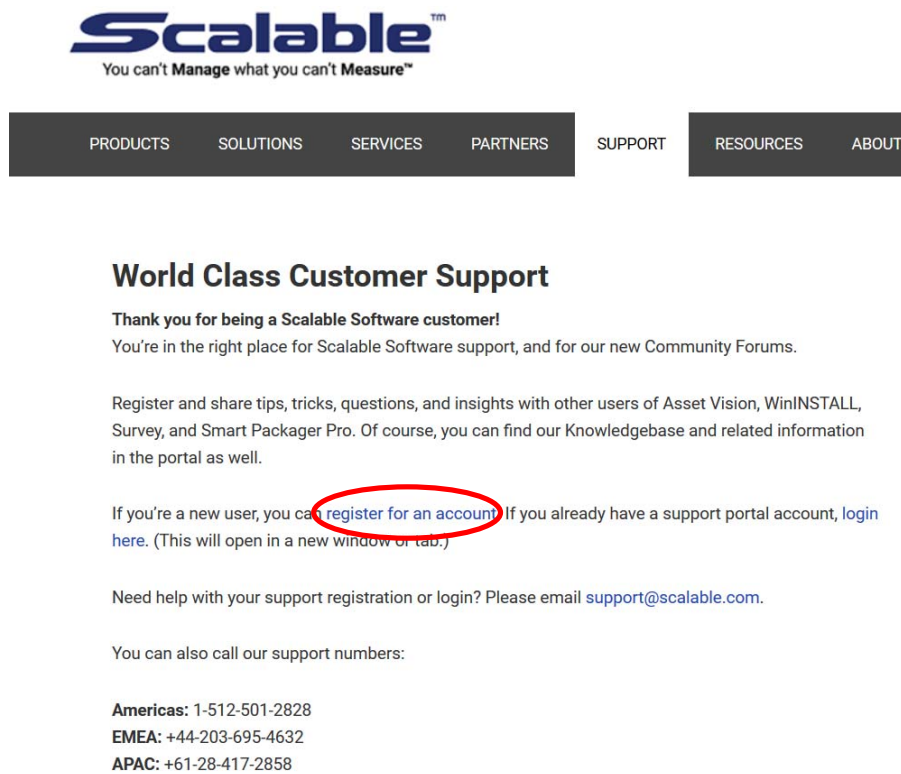
1 Create an Account

Step One



Once you have created an account you will be able to just select Support Portal at the top of the page to go directly to the log-in splash page.

Step Two





Step Three

Scalable
You Can't Manage What You Can't Measure

Scalable Software Support Portal
Request Access Now

Thanks for your interest in Scalable Software

In order to access the Scalable support portal, please complete the form providing your company name and company email address.

We'll verify your information against our customer records and will reply with further instructions on how to access the site.

If you have further questions, please feel free to reach out to our team at the contact information listed below:

Scalable Software
600 Congress Avenue, Suite C100
Austin, TX 78701
+1.512.501.2828
sales@scalable.com

First Name *
Last Name *
Company *
Email *

REQUEST ACCESS

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Once your credentials have been accepted – usually within several hours, you can log in to the support portal

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Support Portal & Knowledge Base

Welcome
Login

Login to the support portal
Enter the details below

Your e-mail address
Password

Remember me on this computer

[Forgot your password?](#) **LOGIN**

2 Portal Navigation for Product Download

Once in the Portal you will see multiple areas of product content. Each section is separated by major product families, Asset Vision, Survey, WinINSTALL and Smart Packager, Screen Capture 1.



Screen Capture 1

Product Downloads are found on the right-hand side of the Home page:

Selecting a Product Download section will reveal the available files and associated documentation.



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Home Solutions Forums Tickets

How can we help you today?
Enter your search term here... SEARCH

+ New support ticket
Check ticket status

Discussions / Scalable Software Forums / Product Downloads/Admin Guides

Smart Packager Pro 3.0.4 Resources

Joseph Stacovich
started a topic 2 months ago

Reply Follow

Smart Packager EXE, MSI, and ReadMe:
http://downloads.scalable.com/wininstall/smartpackager_3.0.4/smartpackager.exe
http://downloads.scalable.com/wininstall/smartpackager_3.0.4/smartpackager.x86.msi
http://downloads.scalable.com/wininstall/smartpackager_3.0.4/smartpackager.x64.msi
http://downloads.scalable.com/wininstall/smartpackager_3.0.4/readme.html

Update Patches:
http://downloads.scalable.com/wininstall/patches/303-304_x86.msp
http://downloads.scalable.com/wininstall/patches/303-304_x64.msp

Admin Guide:
http://downloads.scalable.com/wininstall/smart_packager_product_administration_guide.pdf

Do you like this?

More topics in Product Downloads/Admin Guides

- WinINSTALL 10.10.0040 Resources
- Survey 4.1.1 Resources
- Survey 4.2.0 Resources
- WinINSTALL 10.10.0050 Resources
- Smart Packager Pro 3.0.0 Resources
- Smart Packager Pro 3.0.1 Resources
- Smart Packager Pro 3.0.2 Resources
- Smart Packager Pro 3.0.3 Resources
- WinINSTALL 10.10.0060 Resources
- Survey 4.3.1 Resources

>> See all 11 topics

If you encounter difficulties please contact customer support by submitting a ticket:

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